

Crestron **PW-1215**  
Wall-Mounted Power Pack 12VDC, 1.5A

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Installation Guide



## Regulatory Compliance

This product is Listed to applicable UL Standards and requirements by Underwriters Laboratories Inc.



As of the date of manufacture, the PW-1215 has been tested and found to comply with specifications for CE marking and Japan electrical appliance and material safety law.



The specific patents that cover Crestron products are listed at [patents.crestron.com](http://patents.crestron.com).

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## Description

The PW-1215 is capable of powering a 12 volt Crestron® product from a standard ac outlet (120 Vac, 60 Hz). It is designed for indoor use only.

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**CAUTION:** Connect this power pack only to a Crestron device that is rated at 12 volts and no more than 1,500 milliamps. Plugging this power pack into a Crestron device that has a different rating could damage the device or the power pack.

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## Specifications

Crestron suggests that only this power pack be used with designated Crestron products. In the event another compatible power pack (not supplied by Crestron) is required, the specifications are listed in the following table.

### ***PW-1215 Specifications***

<b>SPECIFICATION</b>	<b>DETAILS</b>
Power	
Input	120 Vac, 60 Hz, 35 W
Output	12 Vdc, 1,500 mA, 18 VA

The polarity of the PW-1215 plug is illustrated below.

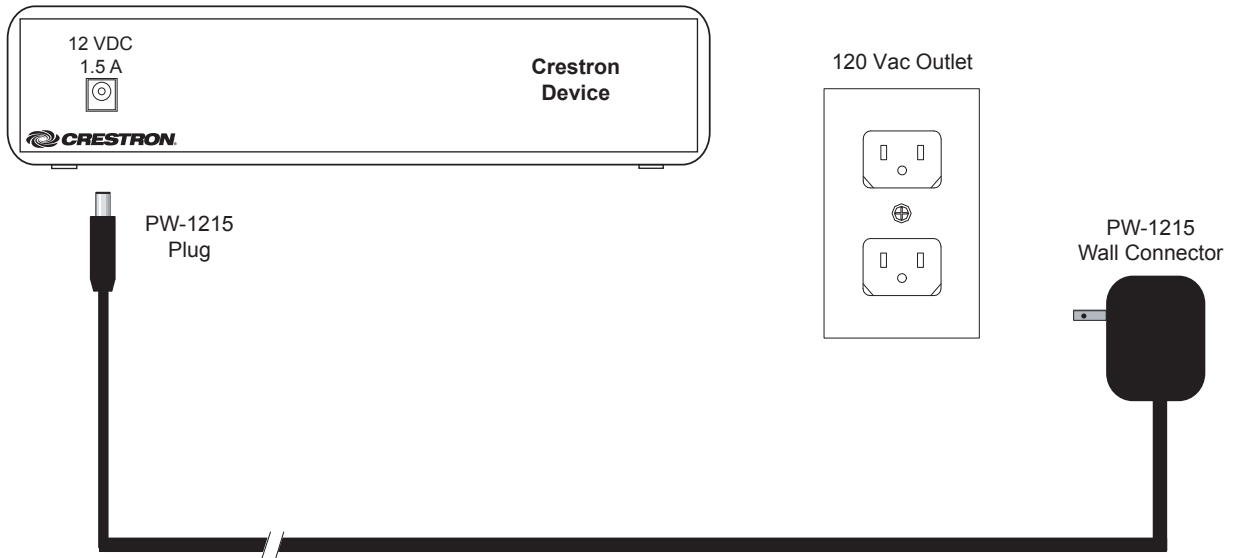


## Setup

Refer to the illustration below and connect the power pack.

1. Insert the PW-1215 plug into the dc power socket connector of a Crestron device.
2. Insert the wall connector end of the power pack into an active ac outlet.

### ***PW-1215 Power Pack Hookup to 120 Vac Outlet***



## **Further Inquiries**

To locate specific information or to resolve questions after reviewing this guide, Contact Crestron's True Blue Support at 1-888-CRESTRON [1-888-273-7876] or, for assistance within a particular geographic region, refer to the listing of Crestron worldwide offices at [www.crestron.com/offices](http://www.crestron.com/offices).

To post a question about Crestron products, log onto the Online Help at [www.crestron.com/onlinehelp](http://www.crestron.com/onlinehelp). First-time users must establish a user account to fully benefit from all available features.

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# Return and Warranty Policies

## Merchandise Returns / Repair Service

1. No merchandise may be returned for credit, exchange or service without prior authorization from Crestron. To obtain warranty service for Crestron products, contact an authorized Crestron dealer. Only authorized Crestron dealers may contact the factory and request an RMA (Return Merchandise Authorization) number. Enclose a note specifying the nature of the problem, name and phone number of contact person, RMA number and return address.
2. Products may be returned for credit, exchange or service with a Crestron Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to Crestron, 6 Volvo Drive, Rockleigh, N.J. or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. Crestron reserves the right in its sole and absolute discretion to charge a 15% restocking fee plus shipping costs on any products returned with an RMA.
3. Return freight charges following repair of items under warranty shall be paid by Crestron, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

## Crestron Limited Warranty

Crestron Electronics, Inc. warrants its products to be free from manufacturing defects in materials and workmanship under normal use for a period of three (3) years from the date of purchase from Crestron, with the following exceptions: disk drives and any other moving or rotating mechanical parts, pan/tilt heads and power supplies are covered for a period of one (1) year; touch screen display and overlay components are covered for 90 days; batteries and incandescent lamps are not covered.

This warranty extends to products purchased directly from Crestron or an authorized Crestron dealer. Purchasers should inquire of the dealer regarding the nature and extent of the dealer's warranty, if any.

Crestron shall not be liable to honor the terms of this warranty if the product has been used in any application other than that for which it was intended or if it has been subjected to misuse, accidental damage, modification or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced or removed.

This warranty shall be the sole and exclusive remedy to the original purchaser. In no event shall Crestron be liable for incidental or consequential damages of any kind (property or economic damages inclusive) arising from the sale or use of this equipment. Crestron is not liable for any claim made by a third party or made by the purchaser for a third party.

Crestron shall, at its option, repair or replace any product found defective, without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty.

Except as expressly set forth in this warranty, Crestron makes no other warranties, expressed or implied, nor authorizes any other party to offer any warranty, including any implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. This warranty statement supersedes all previous warranties.



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Specifications subject to  
change without notice.