

Crestron **MMK-V12 & WMKM-V12** Mud Mount Kits

Installation Guide



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Industry Compliance

As of the date of manufacture, the MMK-V12 and WMKM-V12 have been tested and found to comply with specifications for CE marking and standards per EMC and Radiocommunications Compliance Labelling.



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Mud Mount Kits: MMK-V12 & WMKM-V12

Description

Mud Mount Kits are the preferred mounting options for the Crestron V12-WALL V-Panel 12” Wall Mount Touchpanel display when the cutout made in the drywall for touchpanel installation is too large. It is also compatible with the WMKC-V12 V-Panel Wall Mount Conversion Kit. These kits provide support for additional plastering that can be applied to hide large irregularities in the touchpanel cutout.

NOTE: If mounting into a material other than drywall (e.g., wood lectern, concrete or rock) use the cutout template, available in the post-construction kit WMKM-V12. For concrete and rock mounting material, allow for proper ventilation before mounting the touchpanel.

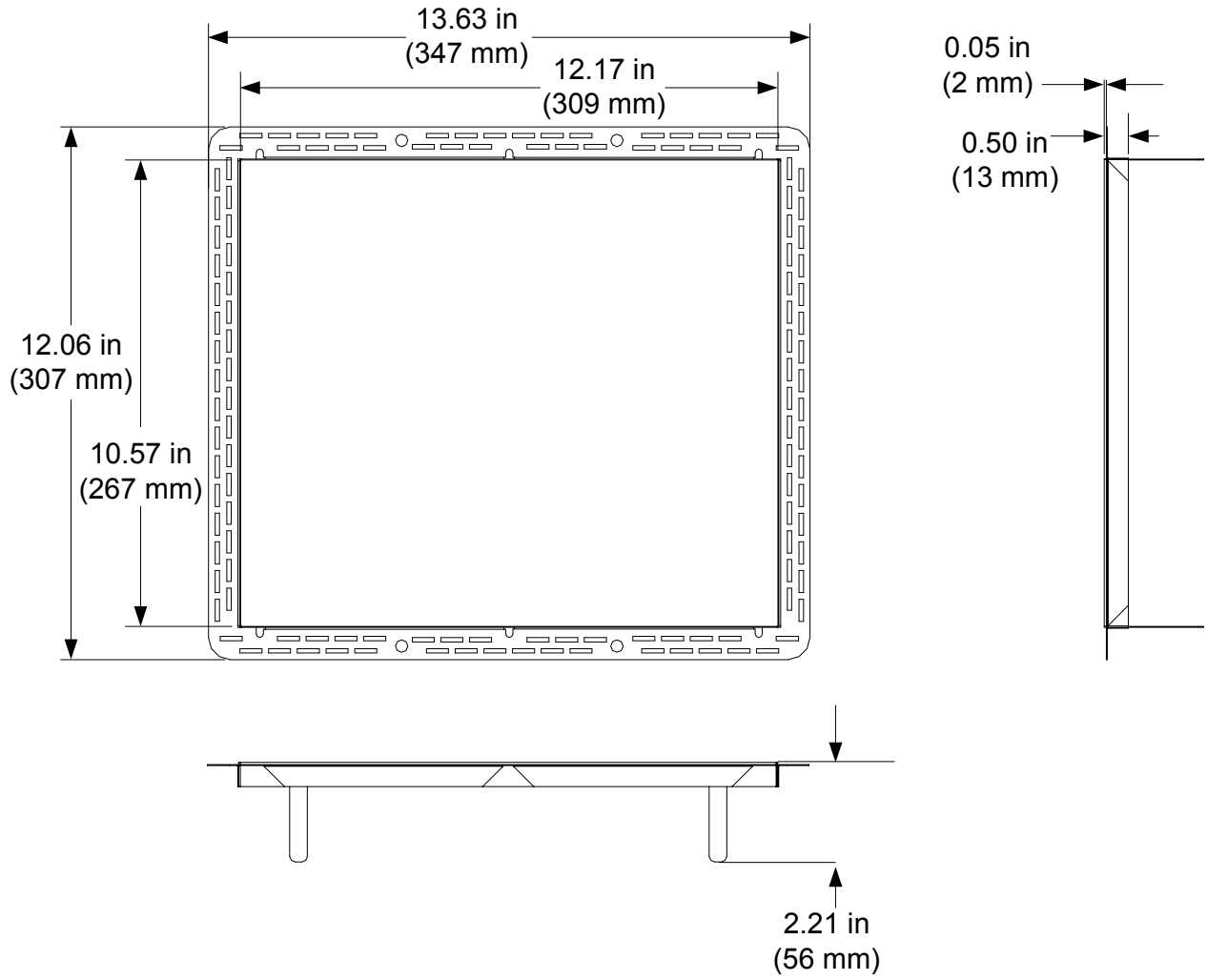
There are two Mud Mount Kits. The MMK-V12 mud ring is an optional accessory for the BB-V12 back box and PMK-V12 pre-construction mounting kit. Pre-construction refers to framed walls prior to hanging drywall. It is designed to compensate for drywall cutout imperfections, providing a grated surface suitable for the application of drywall compound for a finished appearance.

The WMKM-V12 mounting kit provides a quick solution for installing a V12-WALL V-Panel 12” Wall Mount Touchpanel display in an existing wall or similar flat surface (e.g., lectern or podium). The WMKM-V12 is designed with a mounting plate so that it can be mounted without the support of a stud. It is also compatible with the WMKC-V12 Wall Mount Conversion Kit. Designed for post-construction applications, the WMKM-V12 includes a MMK-V12 mud ring to compensate for drywall cutout imperfections.

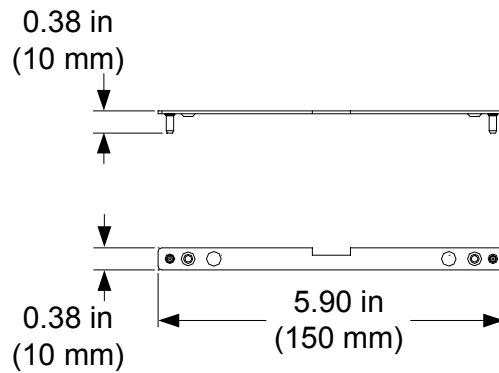
NOTE: If necessary, consult the latest version of the V12-WALL and WMKC-V12 Installation Guide (Doc. 6893) for a complete list of mounting options. This document is available from the Crestron website (www.crestron.com/manuals).

The dimensions of the MMK-V12 and WMKM-V12 are shown below.

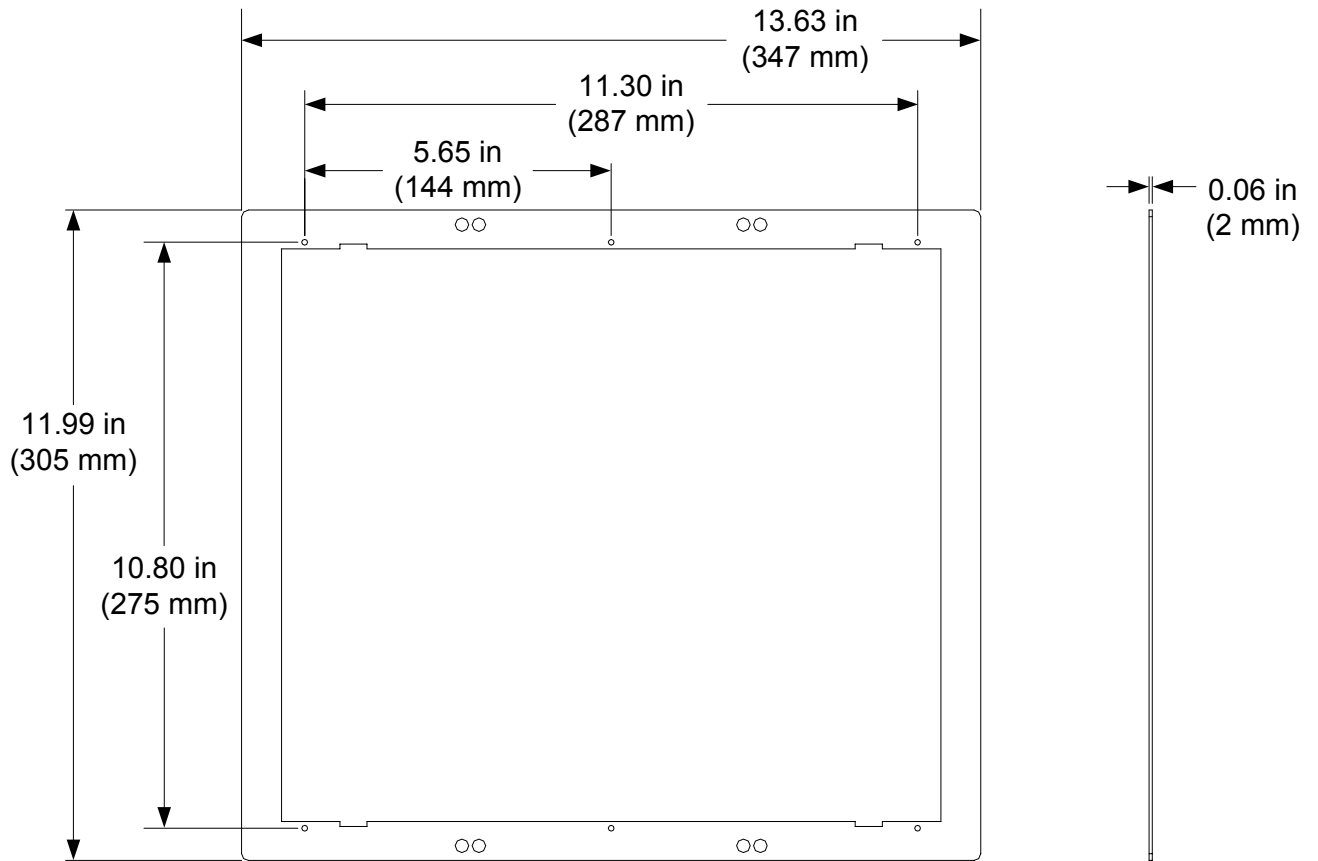
Overall Dimensions (Mud Ring Plate)



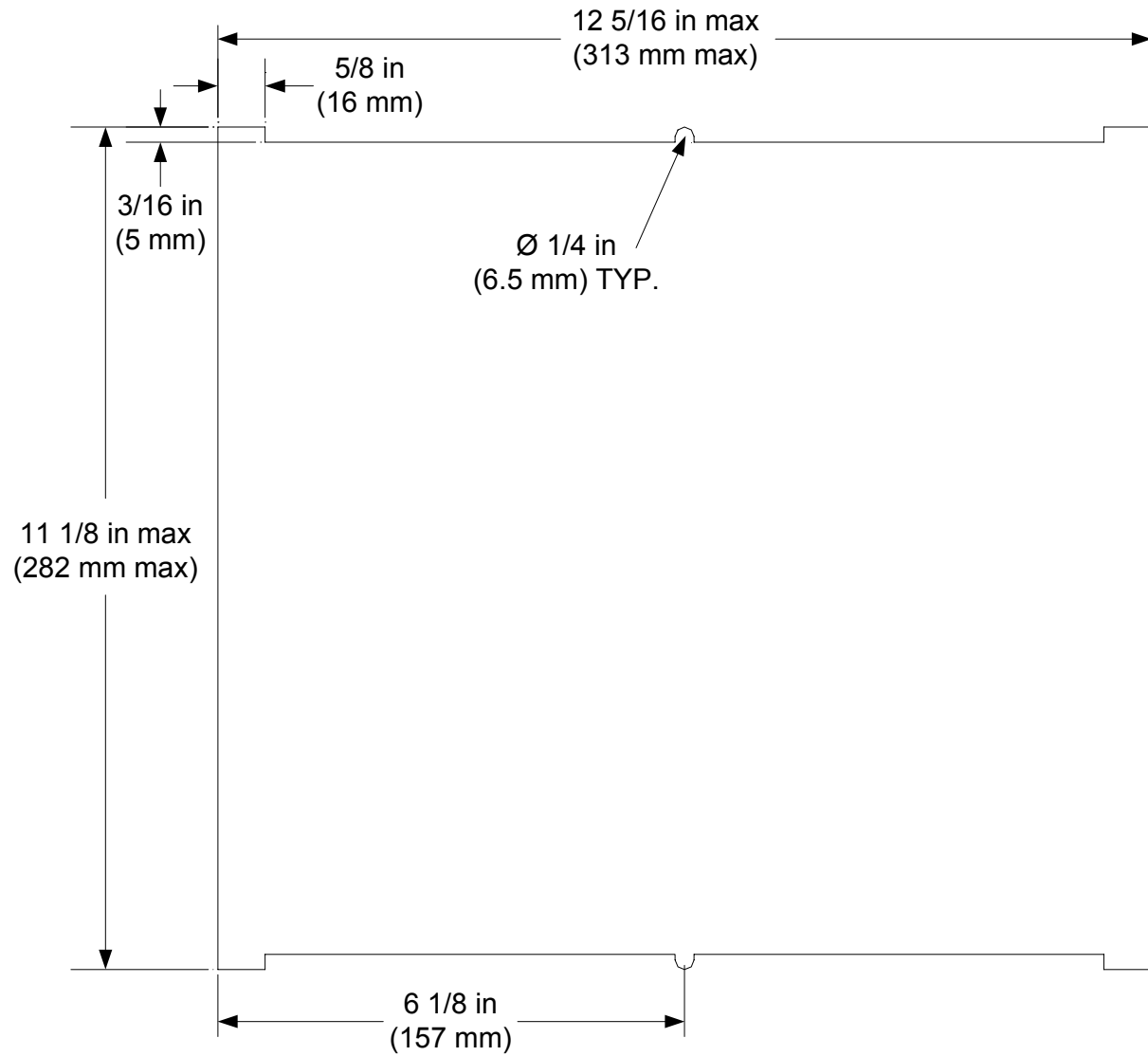
Overall Dimensions (Adjustment Plate)



Overall Dimensions (Mounting Plate)



Overall Dimensions (Cutout Template)



Setup

Supplied Hardware

The MMK-V12 consists of three parts. These parts produce an assembly that attaches to the BB-V12 or PMK-V12. The WMKM-V12 consists of six parts, three of which make up the MMK-V12, as well as a mounting plate, cutout template and mounting screws.

The mounting plate provides the necessary support for a touchpanel in an existing wall or similar flat surface (e.g., lectern or podium) which can have joint compound applied to it. An overlay cutout template (4508668) is supplied and is in the shape of the required opening (refer to the illustration on page 4).

The hardware supplied with the MMK-V12 and WMKM-V12 is listed in the following table.

Supplied Hardware for the MMK-V12 and WMKM-V12

DESCRIPTION	PART NUMBER	QUANTITY
Metal, Bracket, Mud Ring	2025263	1
Metal Plate, Adjustment	2004825	2
Hardware, Metal, Push-On Fasteners	2004121	4
Metal, Plate, Mounting (WMKM-V12 only)	2024536	1
Overlay, Template, Wall Cutout (WMKM-V12 only)	4508668	1
Screw, #06-32 x 1 1/2", Pan, Phil: (WMKM-V12 only)	2007254	6

Installation

This section provides an installation procedure for each Mud Mount Kit. The “MMK-V12 Procedure” starts below and the “WMKM-V12 Procedure” starts on page 9. Be sure to review each procedure before starting.

MMK-V12 Procedure

This section provides the necessary steps for the assembly of the MMK-V12 with either the BB-V12 or PMK-V12. It is assumed that the BB-V12 or PMK-V12 has been secured to the stud according to the instructions in the latest versions of their Installation Guides (Doc. 6811 and Doc. 6812 respectively). It is also assumed that drywall is in place and a cutout is made in the drywall along the inside of the mounting plate for touchpanel installation.

Complete the steps in the order provided. The only tools or materials required and not supplied are four standard drywall screws (e.g., #2 Phillips flat head screws), a #2 Phillips screwdriver, a level and tools/material to apply drywall joint compound.

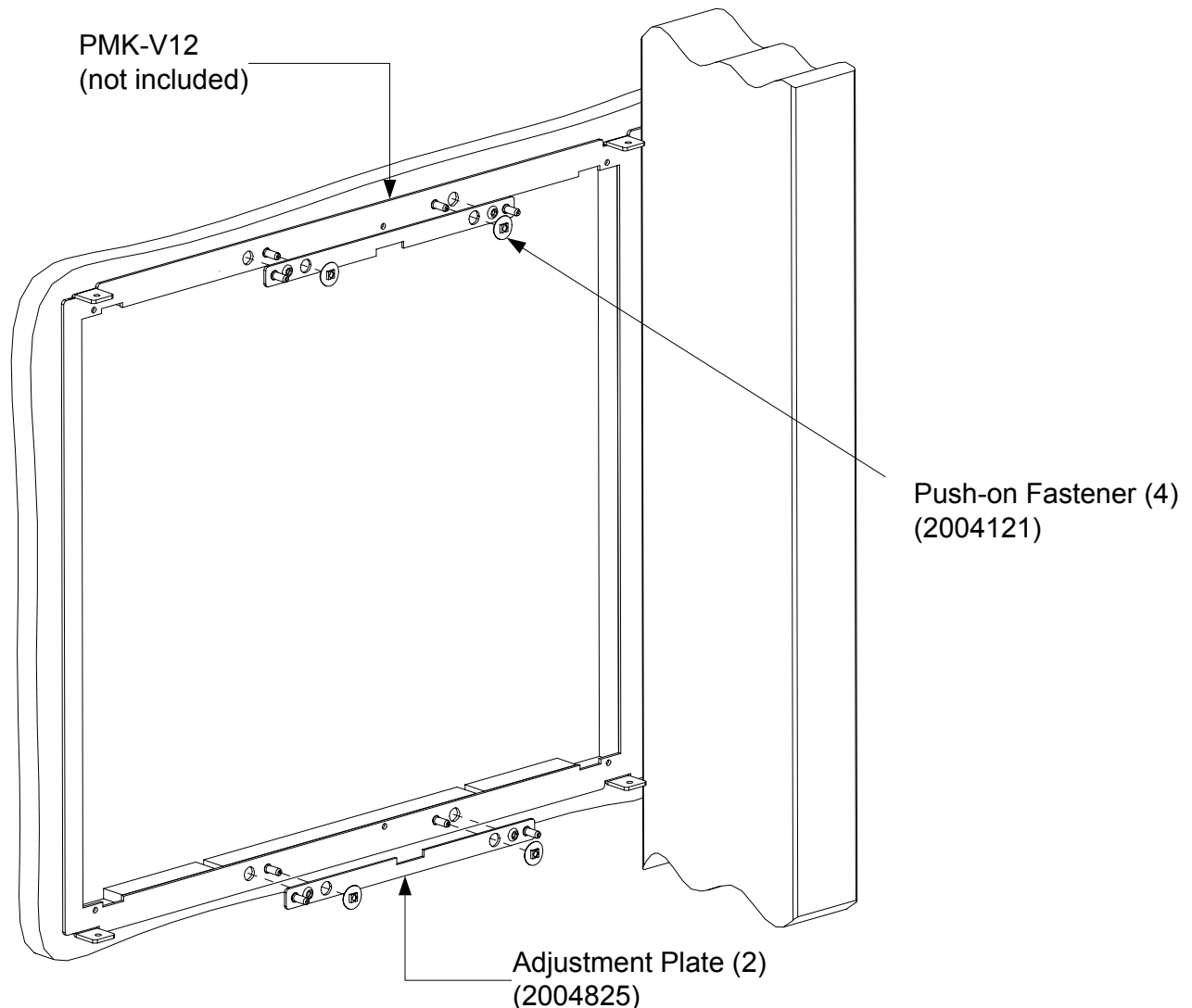
CAUTION: Allow an air gap of at least 12 inches (305 mm) in the wall cavity above and below the touchpanel for heat dissipation.

NOTE: The MMK-V12 has been optimized for mounting in 5/8" (15 mm) drywall. You may use 1/2" – 1" (12.5 – 25 mm) without issue. Thinner or thicker drywall will cause issues with the installation.

NOTE: The illustrations in this procedure show the installation of the MMK-V12 with the PMK-V12. Even though the illustrations only show the PMK-V12, the procedure is identical for the BB-V12.

1. Pass an adjustment plate through the opening and align its two center holes with the top two pins on the PMK-V12 (or BB-V12). Verify that the pins on the adjustment plate are not between (facing) the adjustment plate and the PMK-V12 (or BB-V12). Refer to the illustration below for visual guidance.

Secure Adjustment Plates to PMK-V12 (or BB-V12)



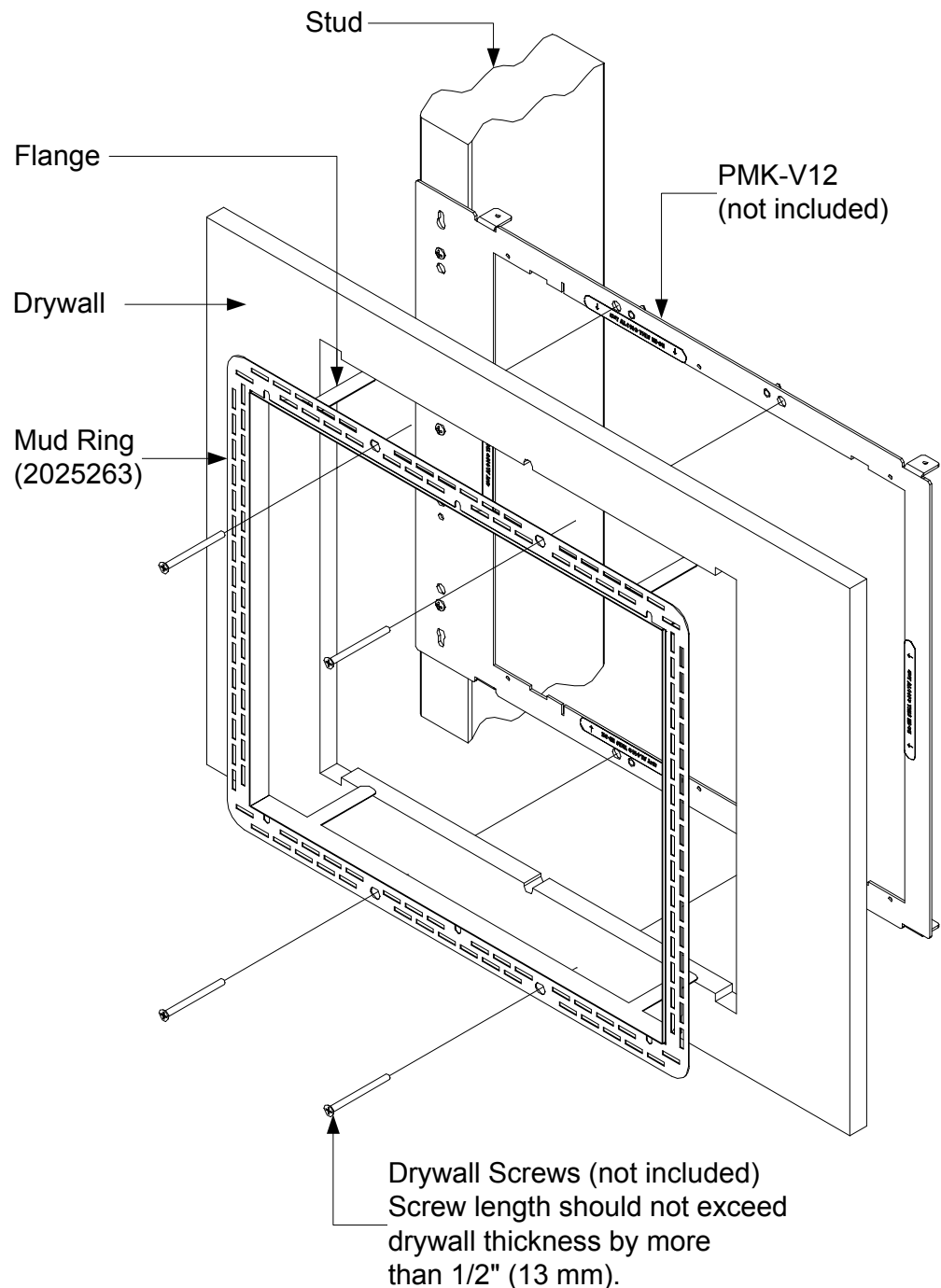
2. Slide a push-on fastener over each pin of the PMK-V12 (or BB-V12) to loosely secure the adjustment plate and the mounting plate. Do not push the push-on fasteners all the way down onto the pins. Slide them on enough to keep the adjustment plate and mounting plate as one adjustment/mounting plate assembly.

- Use the second adjustment plate and repeat steps 1 and 2 using the lower two PMK-V12 (or BB-V12) pins.

NOTE: When installing into the PMK-V12, verify that the 18 AWG bus wire securing the cables for the touchpanel remains attached.

- Insert the symmetrical mud ring plate into the opening, as shown in the illustration below.

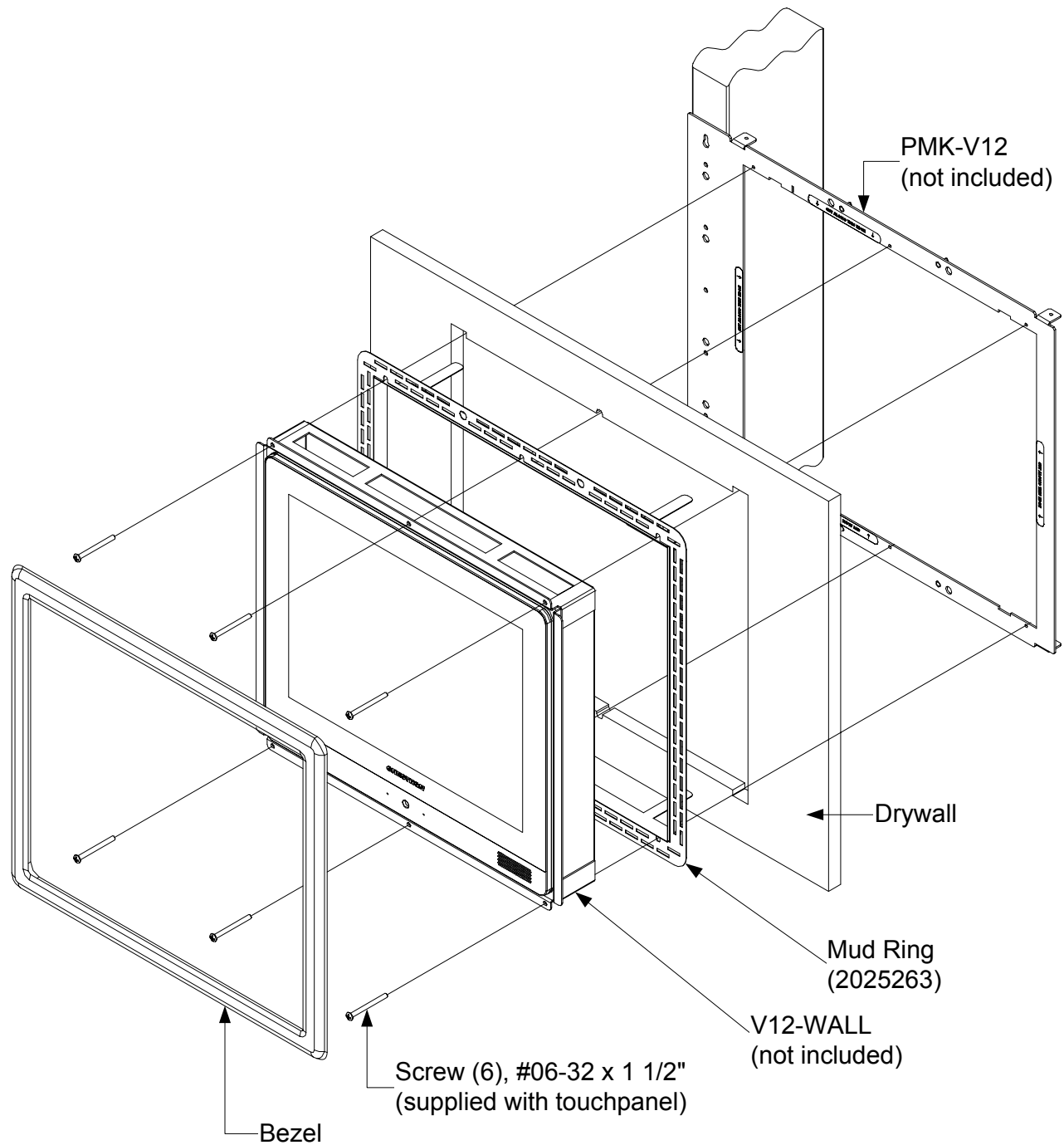
Insert and Secure Mud Ring Plate into PMK-V12 (or BB-V12)



5. When the mud ring plate is in position, bend the top two flanges of the plate upward and the bottom two flanges downward.
 - If mounting into the PMK-V12, bend the flanges approximately 90 degrees.
 - If mounting into the BB-V12, bend the flanges back as far as they can go.
6. Use four standard drywall screws (length should not exceed drywall thickness by more than 1/2" (13 mm)) to secure the mud ring plate to the rest of the assembly. The screws pass through the clearance holes in the PMK-V12 (or BB-V12) and are secured in the extruded holes of the adjustment plates.
7. Verify that the mud ring plate is level.

NOTE: Do not overtighten screws. Doing so can rip the mud ring plate.

8. Use a #2 Phillips screwdriver and tighten the drywall screws by hand so that they slightly dimple into the holes in the mud ring plate.
9. Apply drywall joint compound as needed to finish the cutout. Avoid covering the six tapped mounting holes.
10. Run the necessary cables for the touchpanel and secure them behind the drywall.
11. When dry, the touchpanel can be installed using the six tapped holes in the PMK-V12 (or BB-V12). Refer to the latest version of the V12-WALL and WMKC-V12 Installation Guide (Doc. 6893) for installation instructions. Refer also to the comprehensive illustration shown on page 9.

V12-WALL Mounting Using MMK-V12 (Exploded View)**WMKM-V12 Procedure**

This section provides the necessary steps for the assembly and installation of the WMKM-V12 into a wall, lectern, podium or furniture-like cabinet. Review the procedure and complete the steps in the order provided. The only tools or materials required and not supplied are a saw or equivalent, a level, four application appropriate screws, a #2 Phillips screwdriver and tools/material to apply drywall joint compound.

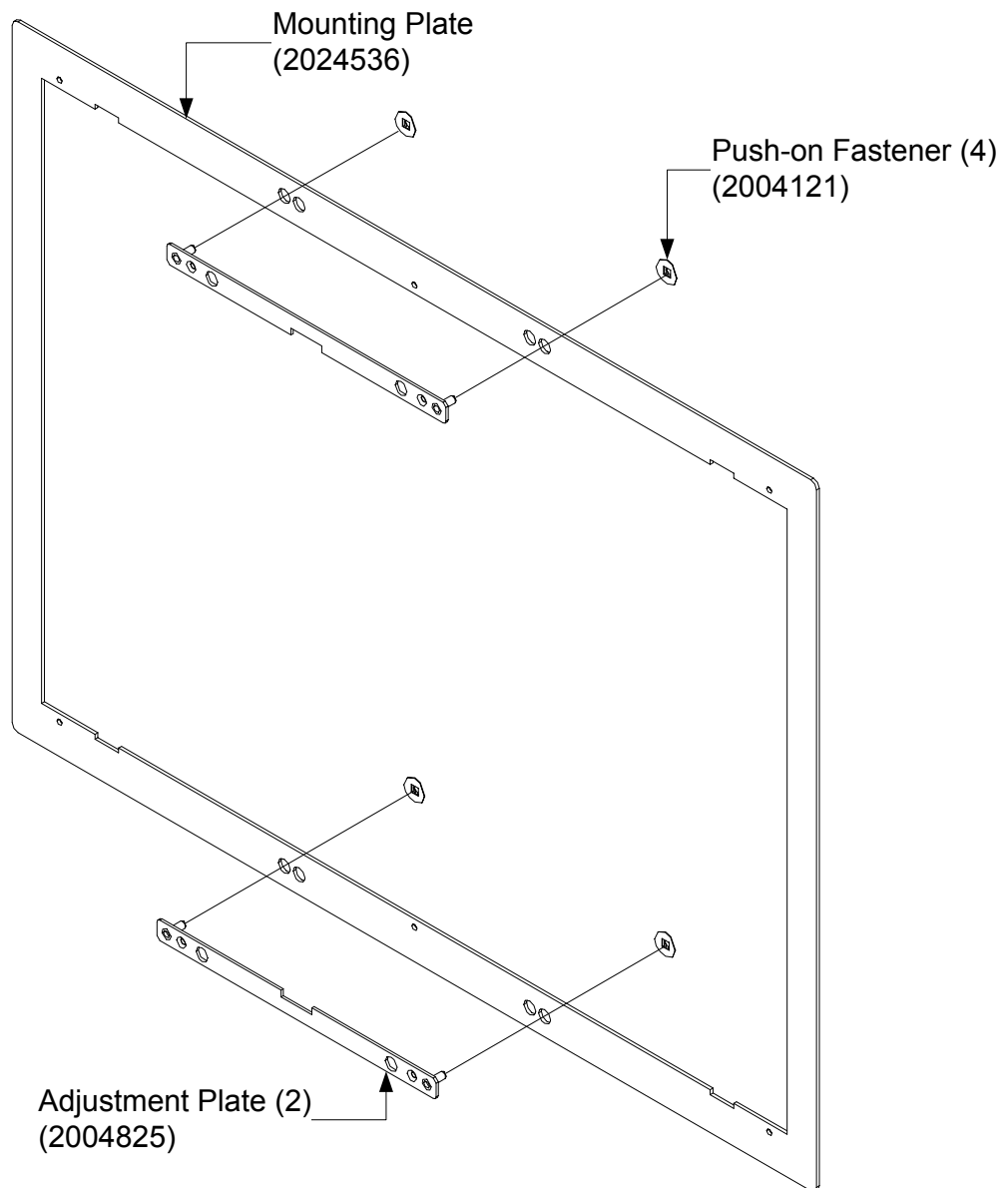
CAUTION: Allow an air gap of at least 12 inches (305 mm) in the mounting location above and below the touchpanel for heat dissipation.

NOTE: The WMKM-V12 has been optimized for mounting in 5/8" (15 mm) drywall. You may use 1/2" – 1" (12.5 – 25 mm) without issue. Thinner or thicker drywall will cause issues with the installation.

NOTE: Before installation, be sure to consider the needs of your particular situation. For example, screw type may vary depending on the mounting surface, etc.

1. Insert the two pins on one adjustment plate into the top two outer holes on the mounting plate, as shown in the illustration below.

Create the Adjustment/Mounting Plate Assembly

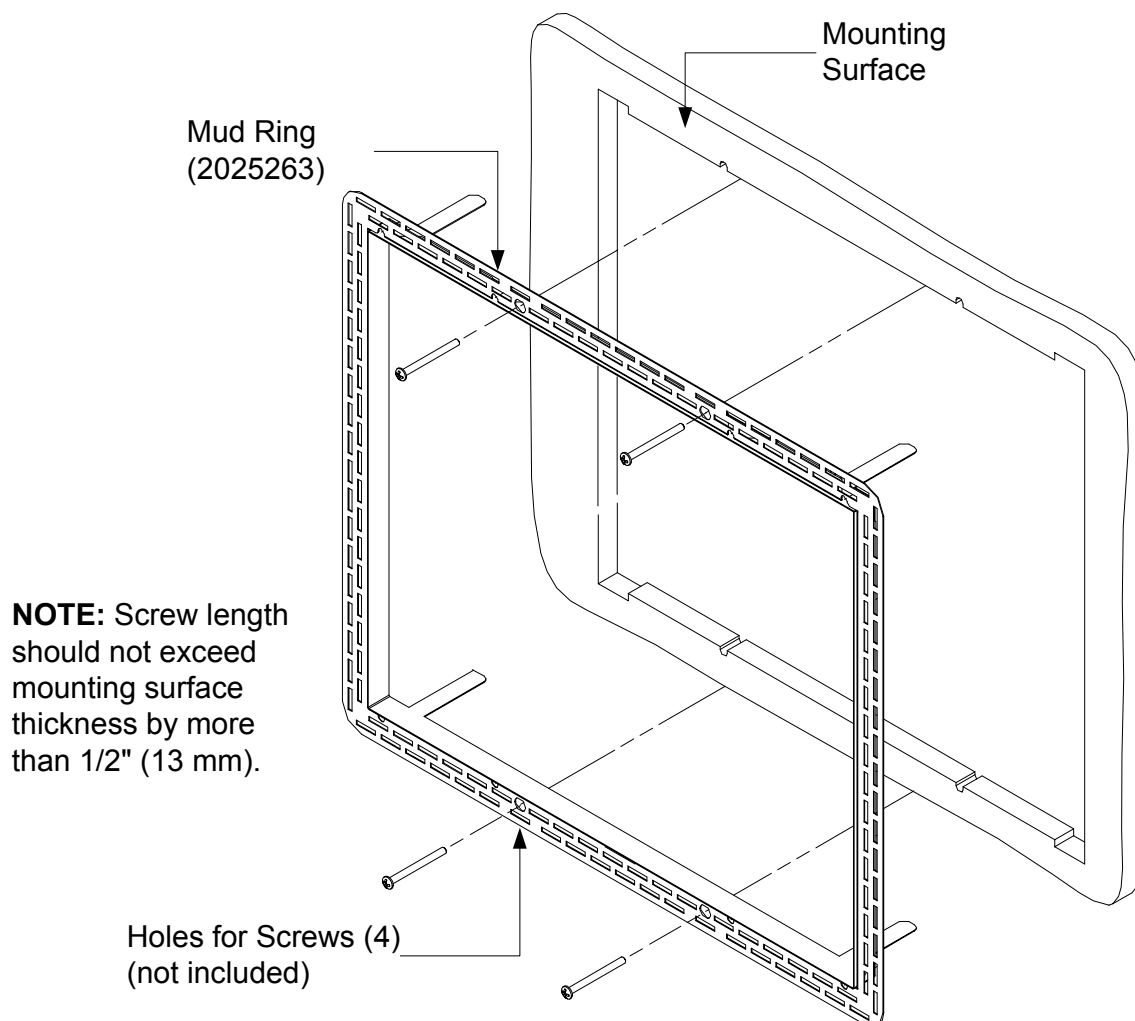


2. Slide a push-on fastener over each pin on the adjustment plate to loosely secure the adjustment plate and the mounting plate. Do not push the push-on fasteners all the way down onto the pins. Slide them on enough to keep the adjustment plate and mounting plate as one adjustment/mounting plate assembly.
3. Use the second adjustment plate and repeat steps 1 and 2 using the lower two holes of the mounting plate.
4. Locate an area on the mounting surface that is free of miscellaneous wiring and studs.
5. Make a small hole near the middle of the designated site; verify that the location is suitable.

NOTE: Make the cutout as clean and level as possible. The mounting plate allows for only minor leveling adjustments.

6. Use the saw or equivalent and the provided cutout template to produce an accurate and level cutout in the mounting surface.
7. Insert the symmetrical mud ring plate into the opening, as shown in the illustration below.

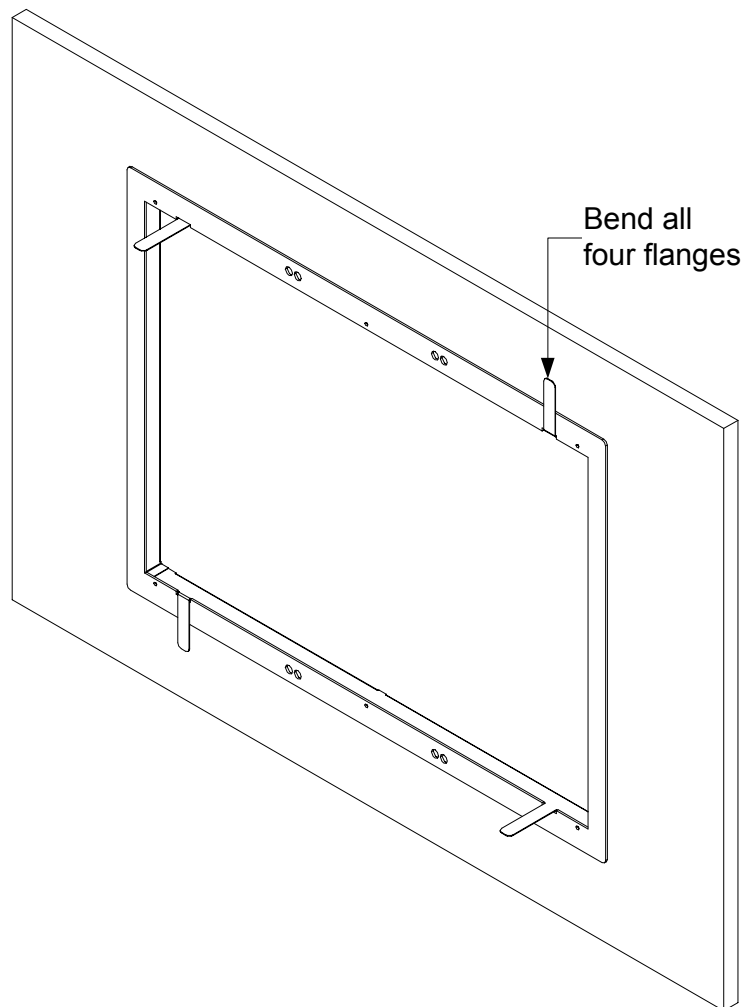
Insert Mud Ring Plate into Opening



8. Carefully pass the adjustment/mounting plate assembly through the opening and rest the assembly against the interior surface of the mounting surface. Verify that the adjustment plates are between the mounting plate and the mounting surface.
9. When the adjustment/mounting plate assembly is in position, bend the top two flanges of the mud ring upward (approximately 90 degrees) and the bottom two flanges downward (approximately 90 degrees). Refer to the illustration below.

NOTE: Adjustment/mounting plate assembly will have slight play; this is normal. It allows for minor adjustments to the entire assembly during installation.

Bend Flanges

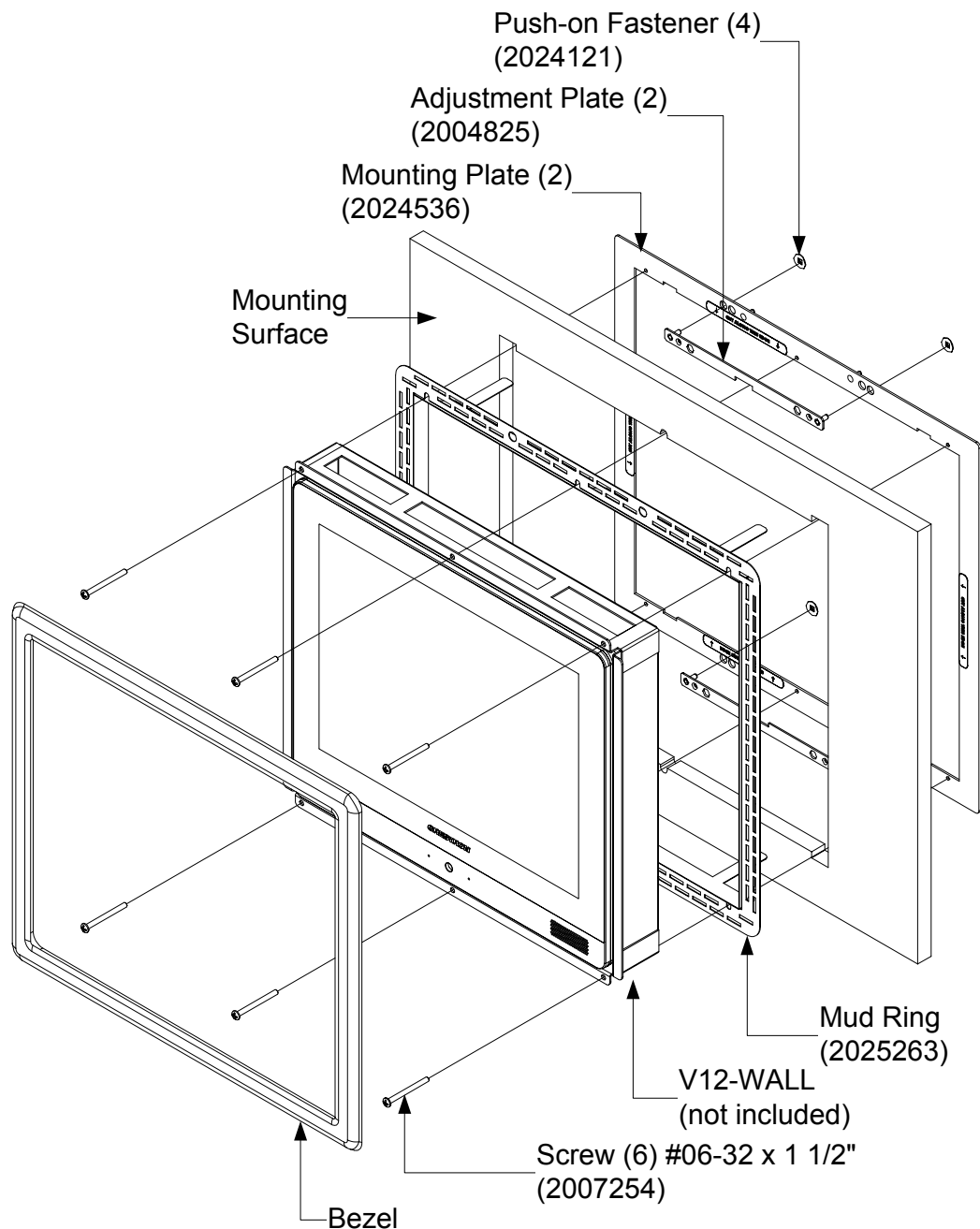


10. Use four application specific screws (length should not exceed mounting surface thickness by more than 1/2" (13 mm)) to secure the plate to the adjustment/mounting plate assembly. The screws pass through the clearance holes in the mud ring plate and are secured in the extruded holes of the adjustment plates.
11. Verify that the plate is level before tightening.

NOTE: Do not overtighten screws. Doing so may damage the plate.

12. Use a #2 Phillips screwdriver and tighten the screws by hand so that they slightly dimple into the holes in the mud ring plate.
13. Run the necessary cables for the touchpanel and secure them behind the mounting surface.
14. Apply joint compound as needed to finish the cutout. Avoid covering the six tapped mounting holes.
15. When the joint compound is dry, the touchpanel can be installed using the six tapped holes in the mounting plate. Refer to the latest version of the V12-WALL and WMKC-V12 Installation Guide (Doc. 6893) for installation instructions. Refer also to the comprehensive illustration below.

V12-Wall Mounting Using WMKM-V12 (Exploded View)



Resources

Reference Documents

The latest version of all documents mentioned within the guide can be obtained from the Crestron website (www.crestron.com/manuals). This link will provide a list of product manuals arranged in alphabetical order by model number.

List of Related Reference Documents

DOCUMENT TITLE
BB-V12 Wall Mount Back Box
PMK-V12 Pre-Construction Mounting Kit
V12-WALL and WMKC-V12 Wall Mount & Chassis Wall Mount Kit for V12

Further Inquiries

If you cannot locate specific information or have questions after reviewing this guide, please take advantage of Crestron's award winning customer service team by calling Crestron at 1-888-CRESTRON [1-888-273-7876].

You can also log onto the online help section of the Crestron website (www.crestron.com/onlinehelp) to ask questions about Crestron products. First-time users will need to establish a user account to fully benefit from all available features.

Future Updates

As Crestron improves functions, adds new features and extends the capabilities of the MMK-V12 and WMKM-V12, additional information may be made available as manual updates. These updates are solely electronic and serve as intermediary supplements prior to the release of a complete technical documentation revision.

Check the Crestron website periodically for manual update availability and its relevance. Updates are identified as an “Addendum” in the Download column.

Return and Warranty Policies

Merchandise Returns / Repair Service

1. No merchandise may be returned for credit, exchange or service without prior authorization from CRESTRON. To obtain warranty service for CRESTRON products, contact an authorized CRESTRON dealer. Only authorized CRESTRON dealers may contact the factory and request an RMA (Return Merchandise Authorization) number. Enclose a note specifying the nature of the problem, name and phone number of contact person, RMA number and return address.
2. Products may be returned for credit, exchange or service with a CRESTRON Return Merchandise Authorization (RMA) number. Authorized returns must be shipped freight prepaid to CRESTRON, 6 Volvo Drive, Rockleigh, N.J. or its authorized subsidiaries, with RMA number clearly marked on the outside of all cartons. Shipments arriving freight collect or without an RMA number shall be subject to refusal. CRESTRON reserves the right in its sole and absolute discretion to charge a 15% restocking fee plus shipping costs on any products returned with an RMA.
3. Return freight charges following repair of items under warranty shall be paid by CRESTRON, shipping by standard ground carrier. In the event repairs are found to be non-warranty, return freight costs shall be paid by the purchaser.

CRESTRON Limited Warranty

CRESTRON ELECTRONICS, Inc. warrants its products to be free from manufacturing defects in materials and workmanship under normal use for a period of three (3) years from the date of purchase from CRESTRON, with the following exceptions: disk drives and any other moving or rotating mechanical parts, pan/tilt heads and power supplies are covered for a period of one (1) year; touchscreen display and overlay components are covered for 90 days; batteries and incandescent lamps are not covered.

This warranty extends to products purchased directly from CRESTRON or an authorized CRESTRON dealer. Purchasers should inquire of the dealer regarding the nature and extent of the dealer's warranty, if any.

CRESTRON shall not be liable to honor the terms of this warranty if the product has been used in any application other than that for which it was intended or if it has been subjected to misuse, accidental damage, modification or improper installation procedures. Furthermore, this warranty does not cover any product that has had the serial number altered, defaced or removed.

This warranty shall be the sole and exclusive remedy to the original purchaser. In no event shall CRESTRON be liable for incidental or consequential damages of any kind (property or economic damages inclusive) arising from the sale or use of this equipment. CRESTRON is not liable for any claim made by a third party or made by the purchaser for a third party.

CRESTRON shall, at its option, repair or replace any product found defective, without charge for parts or labor. Repaired or replaced equipment and parts supplied under this warranty shall be covered only by the unexpired portion of the warranty.

Except as expressly set forth in this warranty, CRESTRON makes no other warranties, expressed or implied, nor authorizes any other party to offer any warranty, including any implied warranties of merchantability or fitness for a particular purpose. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. This warranty statement supersedes all previous warranties.

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Specifications subject to
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