Crestron iServer™

Network Audio Server

1 Introduction

The iServer from Crestron® converts the popular Apple® iPod® device into a network-based audio server. Syncing your iTunes® music library to the iServer is very similar to syncing your iPod connected directly to your computer.

To get started, ensure the following:

● Your computer meets or exceeds the system requirements listed at www.crestron.com/crestronsync.

● iTunes software version 8.0 or later is installed on your computer.

● The Crestron Sync application is running on your computer.

> **NOTE:** As part of the iServer installation process, the Crestron Sync application was installed on your computer and configured for communication with one or more iServers that you purchased. The Crestron Sync application must be running on your computer to sync the iPod in the iServer with your iTunes library.
>
> If the Crestron Sync application is not installed on your computer, download the application from www.crestron.com/crestronsync, and then follow the online instructions to configure Crestron Sync.

To verify that the Crestron Sync application is running, ensure that the Crestron Sync application icon, which is green on the PC and gray on the Mac® computer, appears in the location on your screen as shown below.

Crestron Sync Running on the PC

Crestron Sync Icon in System Tray

Crestron Sync Icon in Menu Bar

Crestron Sync Running on the Mac

If the icon is not displayed, contact your Crestron installer for assistance or, if desired, open the Crestron Sync application from your computer. To do so, refer to section ❸ of this guide.
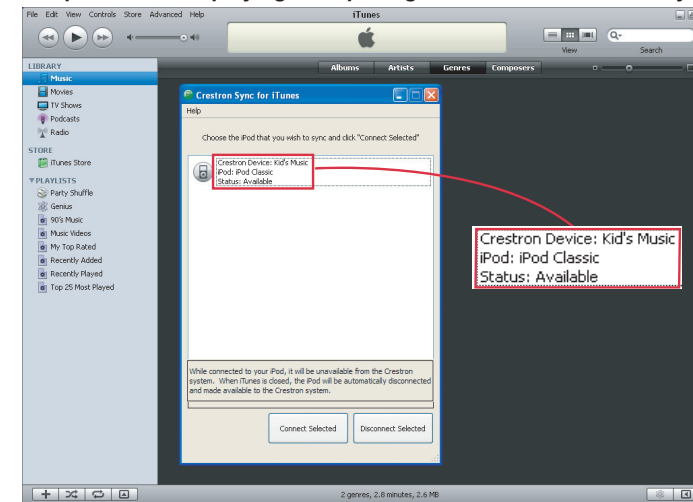
2 Syncing the iPod in the iServer with Your iTunes Library

> **NOTE:** Based on the amount of network traffic, initial syncing of your iPod with a large iTunes library may require an extended period of time. If your library is larger than 1,500 songs, it is recommended that you sync the iPod by means of USB connection to your computer.

To sync the iPod in the iServer with your iTunes library:

A. Open the iTunes application. When the "iTunes" window opens, the "Crestron Sync for iTunes" window automatically opens (refer to the sample screen below).

Sample Screen Displaying the Opening of iTunes and Crestron Sync

The "Crestron Sync for iTunes" window displays the iServer name, the iPod name, and the status of the iServer.

> **NOTE:** If multiple iServers were configured during the iServer installation process, multiple iServers are listed in the "Crestron Sync for iTunes" window.

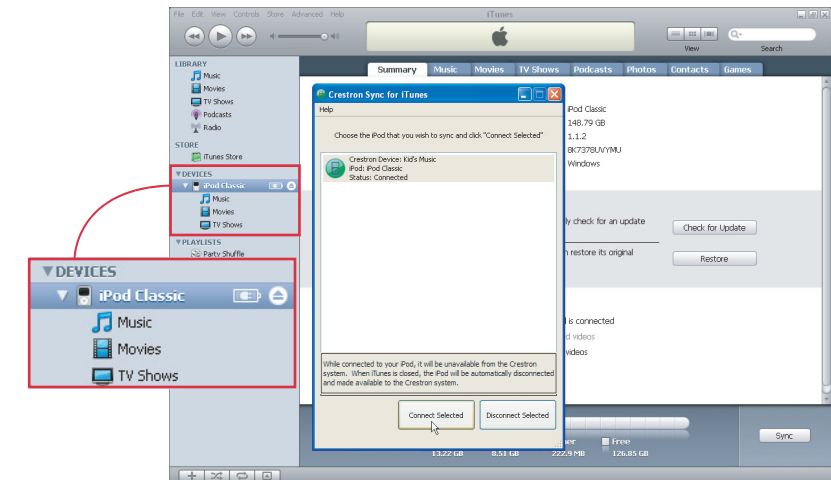B. In the "Crestron Sync for iTunes" window, connect the iServer to your computer as follows:

> **NOTE:** To be able to connect the iServer, the status of the iServer must be *Available* as indicated in the "Crestron Sync for iTunes" window. If the status is not *Available*, refer to section ❸ of this guide.

1. Click the iServer that you want to connect.

2. Click **Connect Selected.**

C. Wait until the DEVICES list in the sidebar of the "iTunes" window appears, listing the iPod in the connected iServer (refer to the sample screen below).

> **NOTE:** Detection of the iServer may require more than one minute. As a result, iTunes may appear to be frozen while the iServer is being detected.

Sample Screen Displaying iServer Connection to Computer

> **NOTE:** If one or more iPods are connected directly to your computer, they also appear in the DEVICES list.

D. (Optional) If you wish to connect multiple iServers, repeat step B for each iServer to be connected.

E. In the DEVICES list, click the iPod that you want to sync.

F. Sync the iPod with the desired music, movies, TV shows, and so on from your iTunes library. For detailed information about syncing the iPod, refer to your iPod documentation.

> **NOTE:** During the synchronization process, Crestron control of the iServer is disabled.

G. Disconnect the iServer by doing either of the following:

● In iTunes, eject the iPod by clicking the eject icon next to the iPod name in the DEVICES list.

● Close iTunes.

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3 Troubleshooting

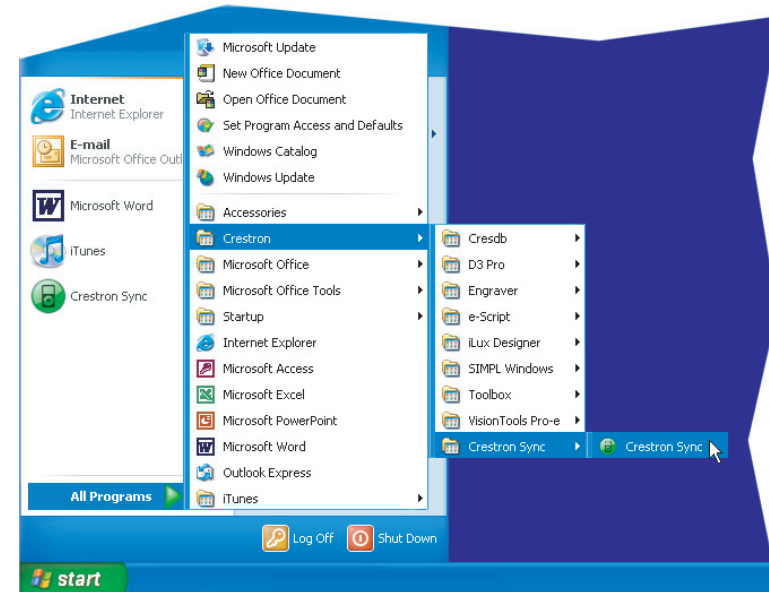**TROUBLE:** The Crestron Sync application is not running on your computer.

CORRECTIVE ACTION: Open the Crestron Sync application as follows:

● **If you are using a PC:**

A. Click the **Start** button in the lower lefthand corner of the screen. The *Start* menu opens.

B. Follow the menu path:
   All Programs │ Crestron │ Crestron Sync

C. Click **Crestron Sync.**

The Crestron Sync application icon appears in the system tray.

Opening the Crestron Sync Application on a PC

> **NOTE:** When installed, the Crestron Sync application is added to the *Startup* folder of the *Start* menu; therefore, the application starts automatically when the Microsoft® Windows® operating system boots.
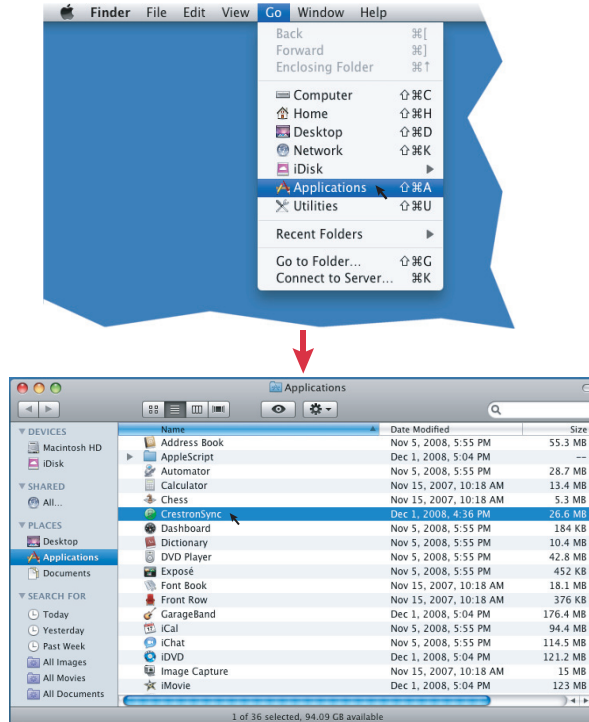
● **If you are using a Mac:**

> **NOTE:** VMware®, Parallels Desktop® for Mac, and other virtualization software may cause connection issues with your iPod device and the Crestron Sync application. If virtualization software is running on your computer, restart your computer running Mac OS X only.

A. In the menu bar of the Finder, click **Go.**

B. In the menu that opens, click **Applications.** The "Applications" window opens.

C. In the list of applications, double-click **CrestronSync.**

The Crestron Sync application icon appears in the menu bar. (The icon also appears in the Dock.)

Opening the Crestron Sync Application on a Mac

TROUBLE: The iServer cannot connect to your computer.

CORRECTIVE ACTION: In the "Crestron Sync for iTunes" window, observe the status of the iServer:

● If the status indicates *Device not found on network*, ensure that your computer is connected to the network. To do so, test whether you can connect to the Internet.

  If you *can* connect to the Internet, contact your Crestron installer for assistance.

● If the status indicates *Undocked*, contact your Crestron installer for assistance.

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