

**End-of-Sale Notice for 3-SERIES****Milestones and Dates**

Milestone	Definition	Date
End of Sale Notice Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	1/31/2021
Expected End of Sales Date	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	3/31/2021
End of Maintenance Date	After this date Crestron will not issue any firmware or software updates, security/bug patches or OS compatibility fixes.	3/31/2024

Impacted Products

Discontinued Product Information			Replacement Product Information			
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability
6504878	AV3	3-Series Control System®	6510421	AV4	4-Series™ Control System	1/31/2021
6504880	PRO3	3-Series Control System®	6510422	PRO4	4-Series™ Control System	1/31/2021
6504877	CP3	3-Series Control System®	6510420	CP4	4-Series Control System	Already Shipping
6506034	CP3-GV	3-Series Control System® - Government Version	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
6506220	DIN-AP3	DIN Rail 3-Series® Automation Processor	6510417	DIN-AP4	4-Series™ DIN Rail Control System	Already Shipping

© 201.767.3400 ☎ 201.767.1903 crestron.com

Crestron Electronics, Inc. 15 Volvo Drive, Rockleigh, New Jersey 07647

All brand names, product names, and trademarks are the property of their respective owners. Certain trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography. ©2024 Crestron Electronics, Inc.

Discontinued Product Information			Replacement Product Information			
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability
6506889	CLX-DIN-AP3	3-Series® Automation Processor Assembly for CAEN Automation Enclosures	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			
6506892	CLX-DIN-AP3-HUB	3-Series® Automation Processor Assembly with Hub for CAEN Automation Enclosures	Please contact Crestron True Blue Support at 1-888-CRESTRON for a replacement solution or more information.			

For More Information

For more information about Crestron product warranties and service agreements, go to: www.crestron.com/warranty



For further assistance, please contact the Sales Support Service office in your region:

Crestron US/Canada:

[Email: techsales@crestron.com](mailto:techsales@crestron.com)

Telephone: 888.273.7876

Crestron Europe:

[Email: techsaleseurope@crestron.com](mailto:techsaleseurope@crestron.com)

Telephone: +32.15509902

Crestron Australia and New Zealand:

[Email: ANZtechsales@crestron.com](mailto:ANZtechsales@crestron.com)

Telephone: +61 1800 555 040

Crestron North East Asia

[Email: neatechsales@crestron.com](mailto:neatechsales@crestron.com)

Telephone: 800-969-996

Crestron South East Asia

[Email: SEAsalesupport@crestron.com](mailto:SEAsalesupport@crestron.com)

Telephone: +65 6846 0215

Crestron India

[Email: indiatechsales@crestron.com](mailto:indiatechsales@crestron.com)

Telephone: 1800 3005 8822