

Partner: N/A
Model: N/A
Device Type: Software

GENERAL INFORMATION

SIMPLWINDOWS NAME:	RVSE2_Help_Interface
CATEGORY:	
VERSION:	1.0.0
SUMMARY:	This module is part of the RoomView Server Edition (RVSE) software support library.
GENERAL NOTES:	This module has been designed to work with the RVSE2_Single_Interface module. Connection to the module is handled via a Control Crosspoint Routing symbol.
CRESTRON HARDWARE REQUIRED:	2-Series Processor
SETUP OF CRESTRON HARDWARE:	
VENDOR FIRMWARE:	None
VENDOR SETUP:	None
CABLE DIAGRAM:	None

PARAMETERS:

Module_ID	A	Crosspoint ID of the module. This must be the same ID that is in the parameter field of the RVSE2_Single_Interface module.
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INPUTS:

{{RoomView_Help_Out_>>_From_Help\$}}	S	From RoomView 7.0 symbol; Predefined Serials - Help.
Request_Open_Items	D	Pulse to request any open help items from RoomView.
Start_Session	D	Pulse to start a help session.
Cancel_Session	D	Pulse to cancel a started help session.
End_Session	D	Pulse to end a started help session.
Send_Message	D	Pulse to send a help request to RoomView. Note: Severity_Level and Message\$ inputs need to be set

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		prior to sending the request.
Severity_Level	A	Severity level of the help request. 1 = Notice 2 = Warning 3 = Error 4 = Fatal Error
Message\$	S	Help request message.

OUTPUTS:

Connected_to_Single_Interface_Module	D	Latched when successful connection to the RVSE2_Single_Interface_Module has been made.
{{To_Help\$ _>>_ RoomView_Help_In}}	S	To RoomView 7.0 symbol; Predefined Serials - Help.
Request_Open_Items_Mode_FB	A	Current request for open items mode. 0 = Request Idle 1 = Request Waiting 2 = Request Processing
Message_Selection_Sub	D	To user interface, Help – Select Message sub page.
Waiting_For_Response_Sub	D	To user interface, Help – Waiting for Response sub page.
Active_Session_Sub	D	To user interface, Help – Active Session sub page.
Waiting_To_Cancel_Sub	D	To user interface, Help – Waiting to Cancel sub page.
Session_Mode	A	Current help session mode. 0 = Help session inactive. 1 = Help session start request busy. 2 = Help session active. 3 = Help session cancel request busy.
Message_From_RV	D	Pulsed when RoomView sends a message.
Message_From_RV\$	S	Message text from RoomView.
Message_Username_From_RV\$	S	Message username from RoomView.

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TESTING:

OPS USED FOR TESTING:	4.001.1012
SIMPL WINDOWS USED FOR TESTING:	2.12.39
CRES DB USED FOR TESTING:	22.01.004.00
SYMBOL LIBRARY USED FOR TESTING:	28.05.004.00
SAMPLE PROGRAM:	rvse2_complete_demo_v1.0.1.4.smw
REVISION HISTORY:	v1.0.0: Initial release