

Scan the QR code for product documentation.



AMP-X500, AMP-X750, and AMP-X1000

X-Series Amplifiers

**Product Manual** 

Crestron Electronics, Inc.

The original language version of this document is U.S. English. All other languages are a translation of the original document.

Crestron product development software is licensed to Crestron dealers and Crestron Service Providers (CSPs) under a limited nonexclusive, nontransferable Software Development Tools License Agreement. Crestron product operating system software is licensed to Crestron dealers, CSPs, and end-users under a separate End-User License Agreement. Both of these Agreements can be found on the Crestron website at <a href="https://www.crestron.com/legal/software\_license\_agreement">www.crestron.com/legal/software\_license\_agreement</a>.

The product warranty can be found at <a href="https://www.crestron.com/warranty">www.crestron.com/warranty</a>.

The specific patents that cover Crestron products are listed online at www.crestron.com/legal/patents.

Certain Crestron products contain open source software. For specific information, please visit <a href="www.crestron.com/opensource">www.crestron.com/opensource</a>.

Crestron and the Crestron logo are either trademarks or registered trademarks of Crestron Electronics, Inc. in the United States and/or other countries. ENERGY STAR is either a trademark or registered trademark of the United States Environmental Protection Agency in the United States and/or other countries. UL is either a trademark or registered trademark of Underwriters Laboratories, Inc. in the United States and/or other countries. Other trademarks, registered trademarks, and trade names may be used in this document to refer to either the entities claiming the marks and names or their products. Crestron disclaims any proprietary interest in the marks and names of others. Crestron is not responsible for errors in typography or photography.

©2024 Crestron Electronics, Inc.

## **Contents**

Overview	4
Products	4
AMP-X500	5
AMP-X750	
AMP-X1000	9
Specifications	11
AMP-X500 Specifications	12
Dimension Drawings	15
AMP-X750 Specifications	16
Dimension Drawings	19
AMP-X1000 Specifications	20
Dimension Drawings	23
Installation	24
AMP-X500 Installation	25
In the Box	
Install the Device	
Connect the Device	
Observe the LED Indicators	
AMP-X750 Installation	
In the Box	
Install the Device	
Connect the Device	
Observe the LED Indicators	
AMP-X1000 Installation	
In the Box	
Install the Device	
Connect the Device	
Observe the LED Indicators	
Operation	46
Input Selection	
Output Mode	
Gain	
Power Mode	48

# **Overview**

X-Series amplifiers are high performance, compact, energy efficient, professional grade amplifiers. Supporting Lo-Z and Hi-Z operation, these multichannel amplifiers are suitable for both residential and commercial configurations.

## **Products**

The following products are described in this product manual.

- AMP-X500 on page 5
- AMP-X750 on page 7
- AMP-X1000 on page 9

## **AMP-X500**



- ENERGY STAR® certified power amplifier
- Compact 1 RU form factor with cool-running operation
- Quiet, fanless convection-cooled design
- Up to 500 W of output power available across 2 output channels
- Configurable for either Lo-Z ( $4/8 \Omega$ ) or Hi-Z (70V or 100V) operation
- BUS line input and output for sending the same signal to multiple amps
- · Low noise, low distortion, high headroom
- Comprehensive fault and speaker protection
- · Captive speaker connectors for secure and robust connectivity
- · Balanced and unbalanced inputs
- · Standby feature instantly turns on amplifier when input sensing circuitry detects an audio signal
- Always On feature bypasses standby with minimal power consumption
- Internal universal 100-240V power supply

## Lo-Z ( $4/8 \Omega$ ) and Hi-Z (70V or 100V) Operation

The AMP-X500 is a 2-channel amplifier with a BUS line input and output. Using the BUS line, a signal can be passed through to multiple amps with a single RCA connection from the source. A choice of Lo-Z output settings to drive 4- or 8- $\Omega$  speakers, or Hi-Z output settings to drive a distributed speaker system (70V or 100V) can be used. Balanced/Unbalanced inputs are provided for connection to stereo or two mono sources through detachable terminal blocks or RCA connectors.

NOTE: Each configuration can output up to its respective power rating.

#### Solid and Efficient Performance

The AMP-X500 is engineered to deliver exceptional performance and reliability with low distortion, low noise, and high power headroom. Advanced Class D technology maximizes efficiency to reduce power consumption and heat dissipation. An internal universal power supply ensures consistent performance at varying line voltages.

#### Stackable Design

The AMP-X500 is housed in a compact 1 RU form factor. The efficient design ensures cool running operation and long term reliability. The amplifier is high-density stackable with other Crestron amps,

allowing multiple units to be installed vertically in an equipment rack without needing extra ventilation space. Rack mount parts are included, so no additional mounting accessories or rack shelves are required.

## **Fully Protected**

The AMP-X500 features protection against overheating, shorted or overloaded speaker lines, excessive input signals, and other faults. In the case of a shorted speaker line or overheating condition, paired outputs mute automatically until the fault condition is resolved. In the event of a prolonged fault, all outputs mute and the amplifier shuts down.

#### **ENERGY STAR® Certified**

An energy-efficient design enables the AMP-X500 to meet demanding ENERGY STAR requirements. In addition to its high efficiency under operation, the amplifier draws no added inrush current during power-up, thereby reducing AC circuit requirements and allowing multiple amplifiers to be connected to a single switched circuit. To reduce energy usage further, the AMP-X500 can be configured to enter a low-power standby state if no input signal is detected on any channel for 25 minutes. Signal detection sensitivity has been optimized to improve response time when triggering the amplifier to the on state, allowing it to return to full operation within a half-second. The REMOTE input can be connected to a contact closure to place the amplifier outputs in controlled standby mode.

## **AMP-X750**



- ENERGY STAR® certified power amplifier
- Compact 1 RU form factor with cool-running operation
- · Quiet, fanless convection-cooled design
- Up to 750 W of output power available across 3 output channels
- Configurable for either Lo-Z ( $4/8 \Omega$ ) or Hi-Z (70V or 100V) operation
- BUS line input and output for sending the same signal to multiple amps
- · Low noise, low distortion, high headroom
- Comprehensive fault and speaker protection
- · Captive speaker connectors for secure and robust connectivity
- · Balanced and unbalanced inputs
- · Standby feature instantly turns on amplifier when input sensing circuitry detects an audio signal
- Always On feature bypasses standby with minimal power consumption
- Internal universal 100-240V power supply

## Lo-Z ( $4/8 \Omega$ ) and Hi-Z (70V or 100V) Operation

The AMP-X750 is a 3-channel amplifier with a BUS line input and output. Using the BUS line, a signal can be passed through to multiple amps with a single RCA connection from the source. A choice of Lo-Z output settings to drive 4- or 8- $\Omega$  speakers, or Hi-Z output settings to drive a distributed speaker system (70V or 100V) can be used. Balanced/Unbalanced inputs are provided for connection to two stereo or three mono sources through detachable terminal blocks or RCA connectors.

NOTE: Each configuration can output up to its respective power rating.

#### Solid and Efficient Performance

The AMP-X750 is engineered to deliver exceptional performance and reliability with low distortion, low noise, and high power headroom. Advanced Class D technology maximizes efficiency to reduce power consumption and heat dissipation. An internal universal power supply ensures consistent performance at varying line voltages.

### Stackable Design

The AMP-X750 is housed in a compact 1 RU form factor. The efficient design ensures cool running operation and long term reliability. The amplifier is high-density stackable with other Crestron amps,

allowing multiple units to be installed vertically in an equipment rack without needing extra ventilation space. Rack mount parts are included, so no additional mounting accessories or rack shelves are required.

## **Fully Protected**

The AMP-X750 features protection against overheating, shorted or overloaded speaker lines, excessive input signals, and other faults. In the case of a shorted speaker line or overheating condition, paired outputs mute automatically until the fault condition is resolved. In the event of a prolonged fault, all outputs mute and the amplifier shuts down.

#### **ENERGY STAR® Certified**

An energy-efficient design enables the AMP-X750 to meet demanding ENERGY STAR requirements. In addition to its high efficiency under operation, the amplifier draws no added inrush current during power-up, thereby reducing AC circuit requirements and allowing multiple amplifiers to be connected to a single switched circuit. To reduce energy usage further, the AMP-X750 can be configured to enter a low-power standby state if no input signal is detected on any channel for 25 minutes. Signal detection sensitivity has been optimized to improve response time when triggering the amplifier to the on state, allowing it to return to full operation within a half-second. The REMOTE input can be connected to a contact closure to place the amplifier outputs in controlled standby mode.

## **AMP-X1000**



- ENERGY STAR® certified power amplifier
- Compact 1 RU form factor with cool-running operation
- · Quiet, fanless convection-cooled design
- Up to 1000 W of output power available across 4 output channels
- Configurable for either Lo-Z ( $4/8 \Omega$ ) or Hi-Z (70V or 100V) operation
- BUS line input and output for sending the same signal to multiple amps
- · Low noise, low distortion, high headroom
- Comprehensive fault and speaker protection
- · Captive speaker connectors for secure and robust connectivity
- · Balanced and unbalanced inputs
- · Standby feature instantly turns on amplifier when input sensing circuitry detects an audio signal
- Always On feature bypasses standby with minimal power consumption
- Internal universal 100-240V power supply

## Lo-Z ( $4/8 \Omega$ ) and Hi-Z (70V or 100V) Operation

The AMP-X1000 is a 4-channel amplifier with a BUS line input and output. Using the BUS line, a signal can be passed through to multiple amps with a single RCA connection from the source. A choice of Lo-Z output settings to drive 4- or  $8-\Omega$  speakers, or Hi-Z output settings to drive a distributed speaker system (70V or 100V) can be used. Balanced/Unbalanced inputs are provided for connection to two stereo or four mono sources through detachable terminal blocks or RCA connectors.

NOTE: Each configuration can output up to its respective power rating.

#### Solid and Efficient Performance

The AMP-X1000 is engineered to deliver exceptional performance and reliability with low distortion, low noise, and high power headroom. Advanced Class D technology maximizes efficiency to reduce power consumption and heat dissipation. An internal universal power supply ensures consistent performance at varying line voltages.

### Stackable Design

The AMP-X1000 is housed in a compact 1 RU form factor. The efficient design ensures cool running operation and long term reliability. The amplifier is high-density stackable with other Crestron amps,

allowing multiple units to be installed vertically in an equipment rack without needing extra ventilation space. Rack mount parts are included, so no additional mounting accessories or rack shelves are required.

## **Fully Protected**

The AMP-X1000 features protection against overheating, shorted or overloaded speaker lines, excessive input signals, and other faults. In the case of a shorted speaker line or overheating condition, paired outputs mute automatically until the fault condition is resolved. In the event of a prolonged fault, all outputs mute and the amplifier shuts down.

#### **ENERGY STAR® Certified**

An energy-efficient design enables the AMP-X1000 to meet demanding ENERGY STAR requirements. In addition to its high efficiency under operation, the amplifier draws no added inrush current during power-up, thereby reducing AC circuit requirements and allowing multiple amplifiers to be connected to a single switched circuit. To reduce energy usage further, the AMP-X1000 can be configured to enter a low-power standby state if no input signal is detected on any channel for 25 minutes. Signal detection sensitivity has been optimized to improve response time when triggering the amplifier to the on state, allowing it to return to full operation within a half-second. The REMOTE input can be connected to a contact closure to place the amplifier outputs in controlled standby mode.

# **Specifications**

Refer to the following sections for more information on the specifications for various X-Series amplifiers.

- AMP-X500 Specifications on page 12
- AMP-X750 Specifications on page 16
- AMP-X1000 Specifications on page 20

# **AMP-X500 Specifications**

Product specifications for the AMP-X500 are provided below.

#### **Audio**

Input Signal Types Balanced or unbalanced analog line-level

Output Power Per Channel 250 W (4 or 8  $\Omega$ ), 500 W (8  $\Omega$  only), 500 W (70V/100V)

-3 dB @ 80 Hz, -12 dB/octave

(RMS, continuous up to 10

seconds)

NOTE: Total simultaneous output power across all channels will not exceed

500 W

Frequency Response 20 Hz to 20 kHz  $\pm 0.5$  dB at 1 W

High-Pass Filter

(70V and 100V operation

only)

THD+N <0.1% at 1 kHz @ -3 dB full rated output power

S/N Ratio >103 dBA, 20 Hz to 20 kHz, balanced

Crosstalk -75 dB at 1 kHz

**Input Sensitivity** 1.23 Vrms, +4 dBu balanced;

0.316 Vrms, -10 dBV unbalanced

**Gain** 29 dB @ 8  $\Omega$ 

Protection Overcurrent, undervoltage, overtemperature, DC offset, extreme high frequency

**Go to Sleep Time** 25 minutes with no signal present (when set to POWER SAVER)

Wake Time 0.5 s typical
Wake Threshold 0.44 mV typical

Connectors

CH1-CH2 (OUTPUT) (2) 2-pin 5.08 mm pitch, 12A plug with screw locking retainers;

Power amplifier output;

Wire Size: Terminals accept up to 12 AWG (3.31 mm)

NOTE: Output is direct-coupled, not transformer isolated.

**AUDIO IN** (2) RCA connectors, female;

(UNBALANCED) Maximum Input Level: 2.24 Vrms, +7 dBV (+9.2 dBu)

AUDIO IN (BALANCED) (2) 3-pin 3.5 mm detachable terminal block;

Balanced line-level audio inputs;

Maximum Input Level: 7.75 Vrms, +20 dBu;

Input Impedance:  $20 \text{ k}\Omega$ 

BUS INPUT (2) paired RCA connectors, female;

Unbalanced line-level audio inputs

BUS OUTPUT (2) paired RCA connectors, female;

Unbalanced line-level audio outputs, buffered

**REMOTE** (1) 2-pin 3.5 mm detachable terminal block;

Connect to dry contact closure to place amplifier in standby mode

Chassis Ground (1) 6-32 screw;

Chassis ground lug

100-240V~ 1.2-0.6A

(1) IEC 60320 C14 main power inlet;

50/60 Hz

Mates with removable power cord, included

**Controls & Indicators** 

PWR (1) White/Red LED;

White indicates amplifier is on and ready for use;

Red indicates amplifier is in standby

HI-Z (2) White LEDs (one per output);

Indicates when Hi-Z mode is enabled (70V or 100V);

**SIGNAL** (2) White LEDs (one per output);

Indicates when an audio signal is present

**FAULT** (2) Red LEDs (one per output);

Indicates that the output channel is faulted or clipping

**GAIN 1-2** (2) Screwdriver-adjustable rotary controls, one per output channel;

Adjusts the attenuation level for the corresponding output channel

**INPUT SEL 1-2** (2) Rotary controls, one per output channel;

Selects input source from RCA, Balanced, BUS left/right, or BUS mono

OUTPUT 1-2 (2) Rotary controls, one per output channel;

Selects 4-8  $\Omega$  250 W, 8  $\Omega$  500W, 70V, or 100V operation

Power Mode (1) Slide switch;

Selects Power Saver or Always On operation

Power

**Main Power** 1.2-0.6A @ 100-240VAC, 50/60 Hz

**Power Consumption** 115 W, (2 channels driven at 1/8th output power, 4  $\Omega$ );

8.8 W, idle;

0.31 W, power saver (115VAC/60 Hz)

**Environmental** 

**Temperature** 41 to  $104^{\circ}$ F ( $5^{\circ}$  to  $40^{\circ}$ C)

Humidity 10% to 90% RH (non-condensing)

**Heat Dissipation** 149 BTU/hr @ 4  $\Omega$ , all channels driven at 1/8th output power;

21 BTU/hr all channels idle;

1 BTU/hr in standby

Construction

Chassis Metal, convection cooled (fanless)

Front Panel Metal, black finish with polycarbonate label overlay

**Mounting** Freestanding or 1 RU 19 in. rack mountable;

Stackable with other Crestron AMP series products (adhesive feet and rack mounting

hardware all included)

### **Dimensions**

Height 1.75 in (44 mm) without feet;

1.89 in (48 mm) with feet

 Width
 19.00 in (483 mm)

 Depth
 14.57 in (370 mm)

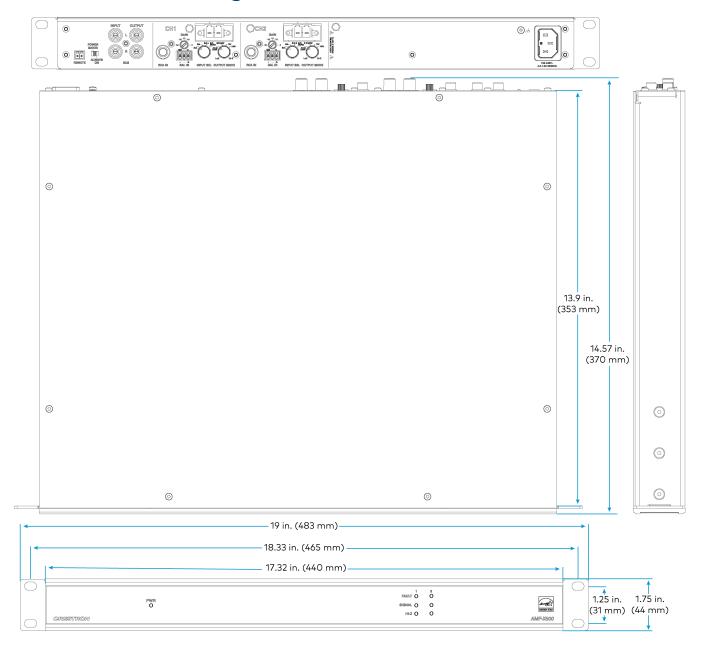
## Weight

9.93 lb (4.5 kg)

## Compliance

ENERGY STAR, ErP (1275/2008/EC), UL® 62368, FCC Class B residential use

# **Dimension Drawings**



# **AMP-X750 Specifications**

Product specifications for the AMP-X750 are provided below.

#### Audio

Input Signal Types Balanced or unbalanced analog line-level

Output Power Per Channel 250 W (4 or 8  $\Omega$ ), 500 W (8  $\Omega$  only), 500 W (70V/100V) (RMS, continuous up to 10

seconds)

NOTE: Total simultaneous output power across all channels will not exceed

750 W

Frequency Response 20 Hz to 20 kHz ±0.5 dB at 1 W

High-Pass Filter

(70V and 100V operation

only)

THD+N <0.1% at 1 kHz @ -3 dB full rated output power

S/N Ratio >103 dBA, 20 Hz to 20 kHz, balanced

Crosstalk -75 dB at 1 kHz

**Input Sensitivity** 1.23 Vrms, +4 dBu balanced;

0.316 Vrms, -10 dBV unbalanced

-3 dB @ 80 Hz, -12 dB/octave

**Gain** 29 dB @ 8  $\Omega$ 

Protection Overcurrent, undervoltage, overtemperature, DC offset, extreme high frequency

**Go to Sleep Time** 25 minutes with no signal present (when set to POWER SAVER)

Wake Time 0.5 s typical
Wake Threshold 0.44 mV typical

Connectors

CH1-CH3 (OUTPUT) (3) 2-pin 5.08 mm pitch, 12A plug with screw locking retainers;

Power amplifier output;

Wire Size: Terminals accept up to 12 AWG (3.31 mm)

NOTE: Output is direct-coupled, not transformer isolated.

**AUDIO IN** (3) RCA connectors, female;

(UNBALANCED) Maximum Input Level: 2.24 Vrms, +7 dBV (+9.2 dBu)

AUDIO IN (BALANCED) (3) 3-pin 3.5 mm detachable terminal block;

Balanced line-level audio inputs;

Maximum Input Level: 7.75 Vrms, +20 dBu;

Input Impedance:  $20 \text{ k}\Omega$ 

BUS INPUT (2) paired RCA connectors, female;

Unbalanced line-level audio inputs

BUS OUTPUT (2) paired RCA connectors, female;

Unbalanced line-level audio outputs, buffered

**REMOTE** (1) 2-pin 3.5 mm detachable terminal block;

Connect to dry contact closure to place amplifier in standby mode

Chassis Ground (1) 6-32 screw;

Chassis ground lug

100-240V~ 1.2-0.6A

(1) IEC 60320 C14 main power inlet;

50/60 Hz

Mates with removable power cord, included

#### **Controls & Indicators**

PWR (1) White/Red LED;

White indicates amplifier is on and ready for use;

Red indicates amplifier is in standby

HI-Z (3) White LEDs (one per output);

Indicates when Hi-Z mode is enabled (70V or 100V);

SIGNAL (3) White LEDs (one per output);

Indicates when an audio signal is present

**FAULT** (3) Red LEDs (one per output);

Indicates that the output channel is faulted or clipping

**GAIN 1-3** (3) Screwdriver-adjustable rotary controls, one per output channel;

Adjusts the attenuation level for the corresponding output channel

**INPUT SEL 1-3** (3) Rotary controls, one per output channel;

Selects input source from RCA, Balanced, BUS left/right, or BUS mono

**OUTPUT 1-3** (3) Rotary controls, one per output channel;

Selects 4-8  $\Omega$  250 W, 8  $\Omega$  500W, 70V, or 100V operation

Power Mode (1) Slide switch;

Selects Power Saver or Always On operation

#### Power

**Main Power** 1.2-0.6A @ 100-240VAC, 50/60 Hz

**Power Consumption** 170 W, (3 channels driven at 1/8th output power, 4  $\Omega$ );

8.8 W, idle;

0.35 W, power saver (115VAC/60 Hz)

#### **Environmental**

**Temperature** 41 to 104°F (5° to 40°C)

**Humidity** 10% to 90% RH (non-condensing)

**Heat Dissipation** 212 BTU/hr @ 4  $\Omega$ , all channels driven at 1/8th output power;

30 BTU/hr all channels idle;

1.2 BTU/hr in standby

#### Construction

Chassis Metal, convection cooled (fanless)

Front Panel Metal, black finish with polycarbonate label overlay

**Mounting** Freestanding or 1 RU 19 in. rack mountable;

Stackable with other Crestron AMP series products (adhesive feet and rack mounting

hardware all included)

### **Dimensions**

Height 1.75 in (44 mm) without feet;

1.89 in (48 mm) with feet

 Width
 19.00 in (483 mm)

 Depth
 14.57 in (370 mm)

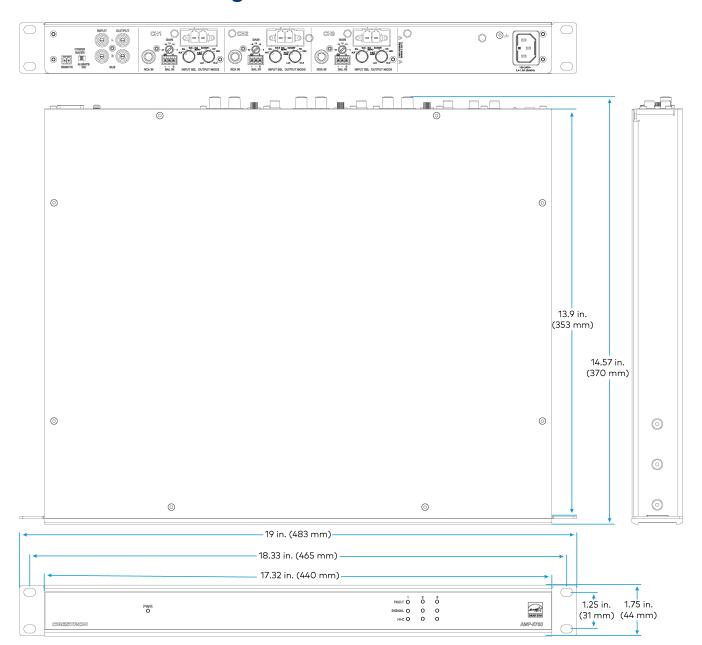
## Weight

10.4 lb (4.7 kg)

## Compliance

ENERGY STAR, ErP (1275/2008/EC), UL® 62368, FCC Class B residential use

# **Dimension Drawings**



# **AMP-X1000 Specifications**

Product specifications for the AMP-X1000 are provided below.

#### **Audio**

Input Signal Types Balanced or unbalanced analog line-level

Output Power Per Channel 250 W (4 or 8  $\Omega$ ), 500 W (8  $\Omega$  only), 500 W (70V/100V) (RMS, continuous up to 10

seconds)

NOTE: Total simultaneous output power across all channels will not exceed

1000 W

Frequency Response 20 Hz to 20 kHz  $\pm 0.5$  dB at 1 W

High-Pass Filter

(70V and 100V operation

only)

THD+N <0.1% at 1 kHz @ -3 dB full rated output power

S/N Ratio >103 dBA, 20 Hz to 20 kHz, balanced

Crosstalk -75 dB at 1 kHz

**Input Sensitivity** 1.23 Vrms, +4 dBu balanced;

0.316 Vrms, -10 dBV unbalanced

-3 dB @ 80 Hz, -12 dB/octave

**Gain** 29 dB @ 8  $\Omega$ 

Protection Overcurrent, undervoltage, overtemperature, DC offset, extreme high frequency

**Go to Sleep Time** 25 minutes with no signal present (when set to POWER SAVER)

Wake Time 0.5 s typical
Wake Threshold 0.44 mV typical

Connectors

CH1-CH4 (OUTPUT) (4) 2-pin 5.08 mm pitch, 12A plug with screw locking retainers;

Power amplifier output;

Wire Size: Terminals accept up to 12 AWG (3.31 mm)

NOTE: Output is direct-coupled, not transformer isolated.

**AUDIO IN** (4) RCA connectors, female;

(UNBALANCED) Unbalanced line-level audio inputs;

Maximum Input Level: 2.24 Vrms, +7 dBV (+9.2 dBu)

AUDIO IN (BALANCED) (4) 3-pin 3.5 mm detachable terminal block;

Balanced line-level audio inputs;

Maximum Input Level: 7.75 Vrms, +20 dBu;

Input Impedance:  $20 \text{ k}\Omega$ 

BUS INPUT (2) paired RCA connectors, female;

Unbalanced line-level audio inputs

**BUS OUTPUT** (2) paired RCA connectors, female;

Unbalanced line-level audio outputs, buffered

**REMOTE** (1) 2-pin 3.5 mm detachable terminal block;

Connect to dry contact closure to place amplifier in standby mode

Chassis Ground (1) 6-32 screw;

Chassis ground lug

100-240V~ 1.2-0.6A

(1) IEC 60320 C14 main power inlet;

50/60 Hz

Mates with removable power cord, included

#### **Controls & Indicators**

PWR (1) White/Red LED;

White indicates amplifier is on and ready for use;

Red indicates amplifier is in standby

HI-Z (4) White LEDs (one per output);

Indicates when Hi-Z mode is enabled (70V or 100V);

**SIGNAL** (4) White LEDs (one per output);

Indicates when an audio signal is present

**FAULT** (4) Red LEDs (one per output);

Indicates that the output channel is faulted or clipping

**GAIN 1-4** (4) Screwdriver-adjustable rotary controls, one per output channel;

Adjusts the attenuation level for the corresponding output channel

**INPUT SEL 1-4** (4) Rotary controls, one per output channel;

Selects input source from RCA, Balanced, BUS left/right, or BUS mono

OUTPUT 1-4 (4) Rotary controls, one per output channel;

Selects 4-8  $\Omega$  250 W, 8  $\Omega$  500W, 70V, or 100V operation

Power Mode (1) Slide switch;

Selects Power Saver or Always On operation

#### **Power**

**Main Power** 1.2-0.6A @ 100-240VAC, 50/60 Hz

**Power Consumption** 227 W, (4 channels driven at 1/8th output power, 4  $\Omega$ );

11.5 W, idle;

0.37 W, power saver (115VAC/60 Hz)

#### **Environmental**

**Temperature** 41 to 104°F (5° to 40°C)

**Humidity** 10% to 90% RH (non-condensing)

**Heat Dissipation** 268 BTU/hr @  $4 \Omega$ , all channels driven at 1/8th output power;

39 BTU/hr all channels idle;

1.3 BTU/hr in standby

#### Construction

Chassis Metal, convection cooled (fanless)

Front Panel Metal, black finish with polycarbonate label overlay

**Mounting** Freestanding or 1 RU 19 in. rack mountable;

Stackable with other Crestron AMP series products (adhesive feet and rack mounting

hardware all included)

#### **Dimensions**

Height 1.75 in (44 mm) without feet;

1.89 in (48 mm) with feet

 Width
 19.00 in (483 mm)

 Depth
 14.57 in (370 mm)

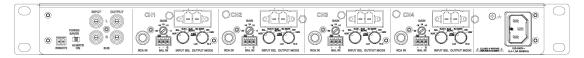
## Weight

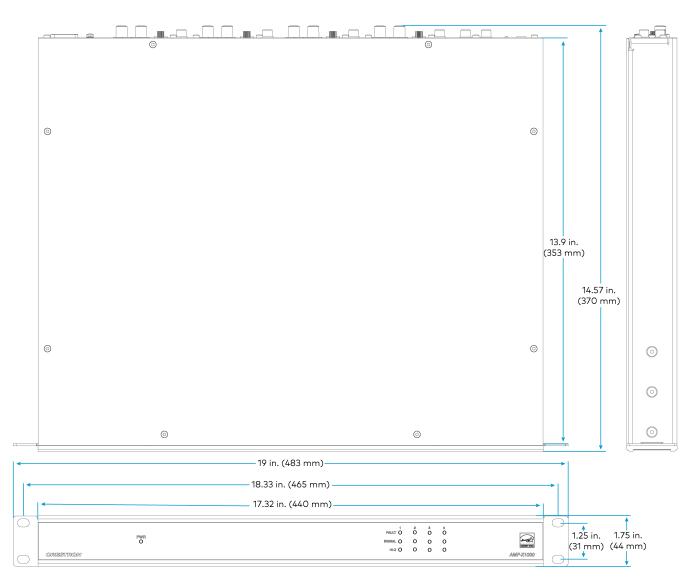
10.7 lb (4.8 kg)

## Compliance

ENERGY STAR, ErP (1275/2008/EC), UL® 62368, FCC Class B residential use

# **Dimension Drawings**





# Installation

Refer to the following sections for instructions on how to install the various X-Series amplifiers.

- AMP-X500 Installation on page 25
- AMP-X750 Installation on page 32
- AMP-X1000 Installation on page 39

# **AMP-X500 Installation**

Refer to the following sections to install the AMP-X500.

- In the Box on page 26
- Install the Device on page 27
- Connect the Device on page 29
- Observe the LED Indicators on page 31

## In the Box

### Qty. Description

1 AMP-X500

### Additional Items

- 1 Power cord (2061092)
- 2 Connectors, speaker (2061091)
- 2 Connectors, input, output, (2055207)
- 1 Connector, 2-pin (2003574)
- 4 Adhesive foot, black (2002390)

## Install the Device

The AMP-X500 can be placed on a flat surface or installed in a rack.

#### Place on a Flat Surface

Place the AMP-X500 on a table or other flat surface. Attach the four adhesive feet to the underside of the device.

#### Mount on a Rack

This device occupies 1U of rack space. Mount the amplifier into the rack using four rack mounting screws (not included).

Refer to the Safety Instructions (Doc. 6607) prior to rack installation.

WARNING: To prevent bodily injury when mounting or servicing the unit in a rack:

- When mounting the unit into a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.
- The bottom surface of the unit may produce elevated temperatures during operation. To avoid injury, mount the unit such that the bottom surface is not easily accessible.



**AVERTISSEMENT:** Pour éviter toute blessure corporelle lors du montage ou de l'entretien de l'unité dans un rack:

- Lors du montage de l'unité dans un rack partiellement rempli, chargez le rack de bas en haut avec le composant le plus lourd au bas du rack.
- Si le rack est équipé de dispositifs de stabilisation, installez les stabilisateurs avant de monter ou d'entretenir l'unité dans le rack.
- La surface inférieure de l'unité peut produire des températures élevées pendant le fonctionnement. Pour éviter les blessures, montez l'appareil de telle sorte que la surface inférieure ne soit pas facilement accessible.



**NOTE:** Observe the following rack mount installation guidelines.

- Elevated Operating Ambient Temperature: If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.
- **Reduced Airflow**: Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.
- **Mechanical Loading**: Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- **Circuit Overloading**: Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- **Reliable Earthing**: Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g., use of power strips).

## Connect the Device

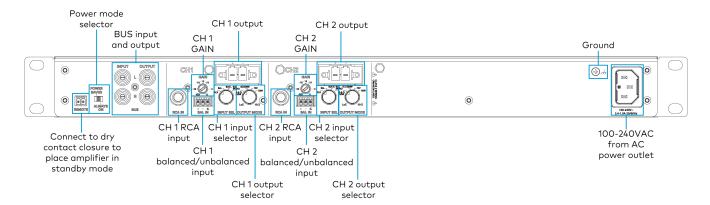
Make the necessary connections as shown in the following illustration.

#### **CAUTIONS:**

- Keep the device unplugged until all of the input and speaker wiring is complete.
- Check the speaker wires for shorts and frayed wiring around the speaker output connectors.

#### **NOTES:**

- Ensure that the unit is properly grounded by connecting the chassis ground lug to an earth ground (building steel).
- To prevent overheating, do not operate this product in an area that exceeds the environmental temperature range listed in the table of specifications on the product web page.



## **Analog Inputs**

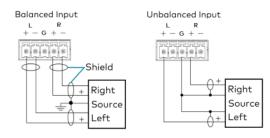
Refer to the following illustration when connecting analog audio sources.



## Balanced/Unbalanced Audio Input

Refer to the following table and illustration for analog audio input pin assignments and connection information.

Signal Name	Balanced Audio Input	Unbalanced Audio Input	
+	L+	L+	
-	L-	Open	
G	Shield/ground	Open	
+	R+	R+	
-	R-	Open	



## Observe the LED Indicators

The LEDs provide the following information:



LED Indicator	Color	Meaning
Wh	Amber	Power is being applied to the device. The device is booting.
	White	Device is powered on with audio passing.
	Red	Device is in standby mode.
SIGNAL 1-2 White Off	White	Signal is detected on the specified input.
	Off	There is no signal detected on the specified input.
Hi-Z 1-2 White Off	White	Hi-Z is enabled on the specified input.
	Off	Hi-Z is disabled on the specified input.
FAULT 1-2	Red	The specified channel is faulted or clipping.
	Off	The specified channel is not faulted or clipping.

# **AMP-X750 Installation**

Refer to the following sections to install the AMP-X750.

- In the Box on page 33
- Install the Device on page 34
- Connect the Device on page 36
- Observe the LED Indicators on page 38

## In the Box

### Qty. Description

1 AMP-X750

### Additional Items

- 1 Power cord (2061092)
- 3 Connectors, speaker (2061091)
- 3 Connectors, input, output, (2055207)
- 1 Connector, 2-pin (2003574)
- 4 Adhesive foot, black (2002390)

## Install the Device

The AMP-X750 can be placed on a flat surface or installed in a rack.

#### Place on a Flat Surface

Place the AMP-X750 on a table or other flat surface. Attach the four adhesive feet to the underside of the device.

#### Mount on a Rack

This device occupies 1U of rack space. Mount the amplifier into the rack using four rack mounting screws (not included).

Refer to the Safety Instructions (Doc. 6607) prior to rack installation.

**WARNING:** To prevent bodily injury when mounting or servicing the unit in a rack:

- When mounting the unit into a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.
- The bottom surface of the unit may produce elevated temperatures during operation. To avoid injury, mount the unit such that the bottom surface is not easily accessible.



**AVERTISSEMENT:** Pour éviter toute blessure corporelle lors du montage ou de l'entretien de l'unité dans un rack:

- Lors du montage de l'unité dans un rack partiellement rempli, chargez le rack de bas en haut avec le composant le plus lourd au bas du rack.
- Si le rack est équipé de dispositifs de stabilisation, installez les stabilisateurs avant de monter ou d'entretenir l'unité dans le rack.
- La surface inférieure de l'unité peut produire des températures élevées pendant le fonctionnement. Pour éviter les blessures, montez l'appareil de telle sorte que la surface inférieure ne soit pas facilement accessible.



**NOTE:** Observe the following rack mount installation guidelines.

- Elevated Operating Ambient Temperature: If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.
- **Reduced Airflow**: Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.
- **Mechanical Loading**: Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- **Circuit Overloading**: Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- **Reliable Earthing**: Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g., use of power strips).

## Connect the Device

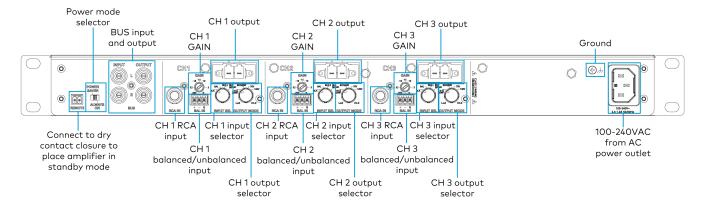
Make the necessary connections as shown in the following illustration.

#### **CAUTIONS:**

- Keep the device unplugged until all of the input and speaker wiring is complete.
- Check the speaker wires for shorts and frayed wiring around the speaker output connectors.

#### **NOTES:**

- Ensure that the unit is properly grounded by connecting the chassis ground lug to an earth ground (building steel).
- To prevent overheating, do not operate this product in an area that exceeds the environmental temperature range listed in the table of specifications on the product web page.



## **Analog Inputs**

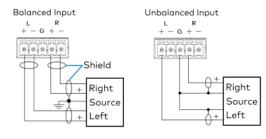
Refer to the following illustration when connecting analog audio sources.



## Balanced/Unbalanced Audio Input

Refer to the following table and illustration for analog audio input pin assignments and connection information.

Signal Name	Balanced Audio Input	Unbalanced Audio Input	
+	L+	L+	
-	L-	Open	
G	Shield/ground	Open	
+	R+	R+	
-	R-	Open	



## Observe the LED Indicators

The LEDs provide the following information:



PWR Amber Power is being applied to the device. The booting.  White Device is powered on with audio passing Red Device is in standby mode.  SIGNAL 1-3 White Signal is detected on the specified input Off There is no signal detected on the specified input.  Hi-Z 1-3 White Hi-Z is enabled on the specified input.	
Red Device is in standby mode.  SIGNAL 1-3 White Signal is detected on the specified input  Off There is no signal detected on the specified input.  Hi-Z 1-3 White Hi-Z is enabled on the specified input.  Off Hi-Z is disabled on the specified input.	rice. The device is
SIGNAL 1-3  White Signal is detected on the specified input  Off There is no signal detected on the speci  Hi-Z 1-3  White Hi-Z is enabled on the specified input.  Off Hi-Z is disabled on the specified input.	passing.
Off There is no signal detected on the specified input.  Off Hi-Z is disabled on the specified input.	
Hi-Z 1-3  White Hi-Z is enabled on the specified input.  Off Hi-Z is disabled on the specified input.	d input.
Off Hi-Z is disabled on the specified input.	e specified input.
	nput.
-ALII T 4 2	nput.
FAULT 1-3 Red The specified channel is faulted or clipp	or clipping.
Off The specified channel is not faulted or a	ed or clipping.

# **AMP-X1000 Installation**

Refer to the following sections to install the AMP-X1000.

- In the Box on page 40
- Install the Device on page 41
- Connect the Device on page 43
- Observe the LED Indicators on page 45

## In the Box

### Qty. Description

1 AMP-X1000

#### Additional Items

- 1 Power cord (2061092)
- 4 Connectors, speaker (2061091)
- 4 Connectors, input, output, (2055207)
- 1 Connector, 2-pin (2003574)
- 4 Adhesive foot, black (2002390)

### Install the Device

The AMP-X1000 can be placed on a flat surface or installed in a rack.

#### Place on a Flat Surface

Place the AMP-X1000 on a table or other flat surface. Attach the four adhesive feet to the underside of the device.

### Mount on a Rack

This device occupies 1U of rack space. Mount the amplifier into the rack using four rack mounting screws (not included).

Refer to the Safety Instructions (Doc. 6607) prior to rack installation.

WARNING: To prevent bodily injury when mounting or servicing the unit in a rack:

- When mounting the unit into a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.
- The bottom surface of the unit may produce elevated temperatures during operation. To avoid injury, mount the unit such that the bottom surface is not easily accessible.



**AVERTISSEMENT:** Pour éviter toute blessure corporelle lors du montage ou de l'entretien de l'unité dans un rack:

- Lors du montage de l'unité dans un rack partiellement rempli, chargez le rack de bas en haut avec le composant le plus lourd au bas du rack.
- Si le rack est équipé de dispositifs de stabilisation, installez les stabilisateurs avant de monter ou d'entretenir l'unité dans le rack.
- La surface inférieure de l'unité peut produire des températures élevées pendant le fonctionnement. Pour éviter les blessures, montez l'appareil de telle sorte que la surface inférieure ne soit pas facilement accessible.



**NOTE:** Observe the following rack mount installation guidelines.

- Elevated Operating Ambient Temperature: If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.
- **Reduced Airflow**: Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.
- **Mechanical Loading**: Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- **Circuit Overloading**: Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- **Reliable Earthing**: Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g., use of power strips).

# Connect the Device

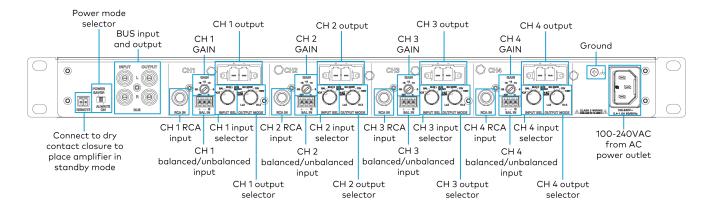
Make the necessary connections as shown in the following illustration.

#### **CAUTIONS:**

- Keep the device unplugged until all of the input and speaker wiring is complete.
- Check the speaker wires for shorts and frayed wiring around the speaker output connectors.

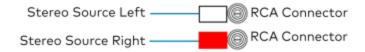
#### **NOTES:**

- Ensure that the unit is properly grounded by connecting the chassis ground lug to an earth ground (building steel).
- To prevent overheating, do not operate this product in an area that exceeds the environmental temperature range listed in the table of specifications on the product web page.



## **Analog Inputs**

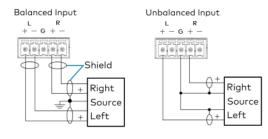
Refer to the following illustration when connecting analog audio sources.



## Balanced/Unbalanced Audio Input

Refer to the following table and illustration for analog audio input pin assignments and connection information.

Signal Name	Balanced Audio Input	Unbalanced Audio Input	
+	L+	L+	
-	L-	Open	
G	Shield/ground	Open	
+	R+	R+	
-	R-	Open	



## Observe the LED Indicators

The LEDs provide the following information:



Power is being applied to the device. The device is booting. Device is powered on with audio passing. Device is in standby mode.
Device is in standby mode.
Signal is detected on the specified input.
There is no signal detected on the specified input.
Hi-Z is enabled on the specified input.
Hi-Z is disabled on the specified input.
The specified channel is faulted or clipping.
The specified channel is not faulted or clipping.

# **Operation**

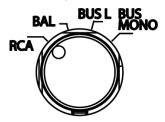
Refer to the following sections for instructions on operating the AMP-X500, AMP-X750, and AMP-X1000.

**NOTE:** The only operational difference between the three models is the number of channels and the maximum wattage of the power supply.

- AMP-X500: 2 Channels, 500 W.
- AMP-X750: 3 Channels, 750 W.
- AMP-X1000: 4 Channels, 1000 W.

# Input Selection

Each amplifier channel has its own input selection rotary dial.



### INPUT SEL

Use **INPUT SEL** to select an input source from the following options.

- RCA: Selects the channel's RCA IN input.
- BAL: Selects the channel's BAL IN input.
- BUS L: (Channels 1 and 3 only): Selects the amplifier's BUS INPUT L.
- BUS R: (Channels 2 and 4 only): Selects the amplifier's BUS INPUT R.
- BUS MONO: Selects a mono sum of the amplifier's BUS INPUT L and BUS INPUT R.

# **Output Mode**

Each amplifier channel has its own **OUTPUT MODE** rotary dial.



### **OUTPUT MODE**

Use the dial to select an output mode for that channel from the following options:

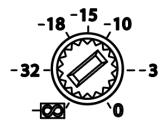
- Lo-Z modes:
  - $^{\circ}$  **4-8\Omega 250 W**: The output supplies up to 250 W to a low-impedance (4 $\Omega$  or 8 $\Omega$ ) connected load
  - **8Ω 500 W**: The output supplies up to 500 W to an 8Ω connected load.
- Hi-Z modes:
  - **70V**: The output can feed up to 500W to a connected 70V high-impedance run.
  - $^{\circ}$  100V: The output can feed up to 500W to a connected 100V high-impedance run.

NOTE: Total power output is limited by the maximum wattage of the amplifier's power supply.

# Gain

Each amplifier channel has its own GAIN control knob on the rear of the amplifier.





The **GAIN** knob can be adjusted with a slotted screwdriver to balance the sound between inputs or to accommodate different audio sources. Turn the **GAIN** knob clockwise to increase the gain or counterclockwise to reduce the gain.

**WARNING:** This amplifier is capable of delivering high power to the loudspeakers. Please use caution and adequate ear protection if listening to content at high volume levels, as continued exposure to high sound pressure levels can cause permanent hearing impairment or loss.

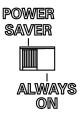
To configure a channel's gain, follow the instructions below.

- 1. With power to the amplifier removed, send a test signal to the amplifier.
- 2. Set the test signal to maximum volume.
- 3. Decrease the channel's gain to the lowest setting  $(-\infty)$ .
- 4. Apply power to the amplifier.
- 5. Increase the channel's gain until the desired volume level is reached in the audio playback zone.

**NOTE:** If clipping is exhibited in the playback audio, check the gain levels at the amplifier first. If the clipping is not remedied by adjusting the gain at the amplifier, troubleshoot at any other gain stage earlier in the audio chain.

# **Power Mode**

Use the power mode switch to select from the following options:



**POWER SAVER**: If no signal is detected for 25 minutes, the amplifier will enter a low power state until signal is detected again.

ALWAYS ON: As long as power is applied to the amplifier, it will remain on at full power.