



The Crestron CS-SHADE-ROLLER-HSHEER is a compact shade mounting system that allows a Crestron horizontal sheer to be mounted on a wall, ceiling, pocket, or window

**WARNING**: A Chainhold Tension Device is provided with the shade assembly and must be properly installed. For details, refer to the Chainhold Tension Device Installation Guide that shipped with this product.

#### **Additional Resources**

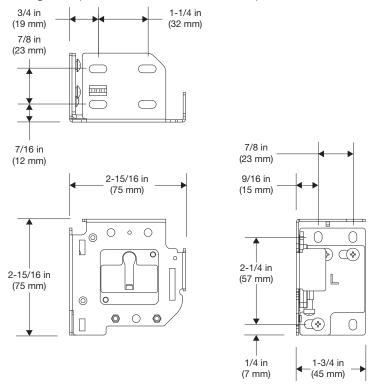
Visit the product page on the Crestron website (www.crestron.com) for additional information and the latest firmware updates. Use a QR reader application on your mobile device to scan the QR image.



# Install the Brackets

The CS-SHADE-ROLLER-HSHEER is mounted to the wall using the two supplied brackets. The end caps (optional) and roller shade assembly then attach to the brackets. Refer to the following illustrations for bracket dimensions.

Mounting Bracket (Dimensions are the same for both brackets.)

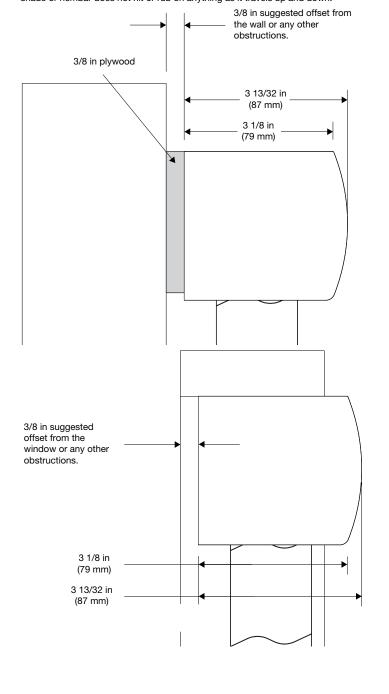


**CAUTION:** There is risk of personal injury and equipment damage if the shade or associated parts fall during installation. Use care when installing. Use proper mounting hardware (e.g., screws or bolts) for the mounting surface when securing the brackets to

NOTE: The screws provided with the mounting brackets are intended for use on walls (or jambs) with wood or metal blocking. These screws should not be used for hollow drywall or masonry installations. It is the responsibility of the installer to ensure that the mounting method used is secure.

#### Install the brackets

- 1. Check for a proper fit by holding the roller shade assembly in the approximate mounting location. If using a fascia, use the fascia to measure the proper distance between mounting brackets. The brackets should be mounted flush with the end of
- 2. Mark the locations of the brackets and ensure that the mounting points are level and on the same plane. Use a laser level or snap a chalk line to mark the locations of the brackets. The brackets should be spaced according to the specifications on the order form. When mounting, space the brackets 3/8 inch off of the wall, trim, window, or any other obstructions that the shade may potentially encounter. This ensures that the shade or hembar does not hit or rub on anything as it travels up and down.

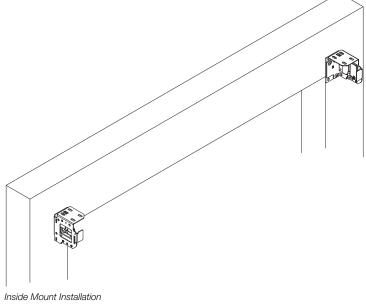


NOTE: End caps are used only when the shade is outside mounted and fascia is used. If inside mounted, end caps are not required unless the shade brackets protrude from the window. Adding end caps for an inside mount increases the light

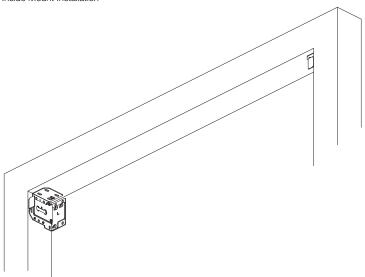
- 3. If using end caps, attach them to the mounting brackets according to their stamped directions. The end caps snap into place.
- 4. Fasten the brackets to the outside of the window frame (outside mount) or the inside of the window frame (inside mount) hardware that is appropriate for the mounting surface. Make sure the brackets are level and on a flat surface.
- The idler bracket mounts on the right-side of the window opening.
- The clutch bracket mounts on the left-side of the window opening.

**NOTE:** The stamped L and R should face the wall and window.

Outside Mount Installation







NOTE: For inside mounts, mounting brackets can be screwed into the window jamb (as pictured above) or into the window header.

NOTE: When using a fascia, align the brackets with the width of the fascia before attaching them to the header.

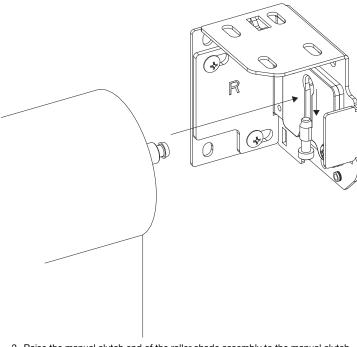
# Mount the Roller Shade Assembly

**CAUTION:** There is risk of personal injury and equipment damage if the shade or associated parts fall during installation. Use care when installing. Use proper mounting hardware (e.g., screws or bolts) for the mounting surface when securing the brackets to the surface.

Once the mounting brackets are installed, install the roller shade assembly.

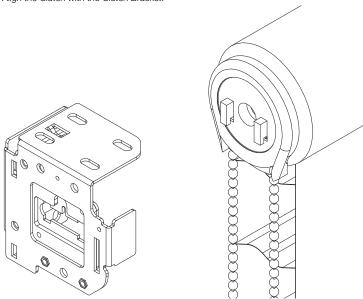
1. Insert the idler pin into the top of the keyhole on the right bracket, and slide it down into the keyhole. The idler pin sits on the vertical adjustment screw.

Insert the Idler Pin into the Keyhole.

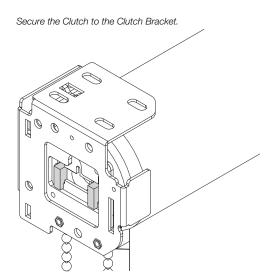


- 2. Raise the manual clutch end of the roller shade assembly to the manual clutch bracket.
- 3. Push the roller shade assembly toward the idler bracket to compress the spring on the idler pin, and align the tab on the manual clutch with the hole in the bracket.

Align the Clutch with the Clutch Bracket.



4. Push the tab on the manual clutch into the slot and down to engage the tabs. Ensure the shade is properly mounted before letting go.

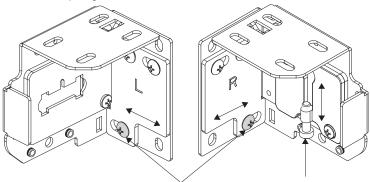


# Adjust the Roller Shade Assembly

WARNING: Care has been taken to ensure that the shade is properly balanced. Prior to initial operation, please confirm that the brackets have been adjusted so that the shade hangs level and plumb. Upon startup, run the shade all the way down and check for plumb. Observe the shade closely as it rolls up. If the shade begins to telescope, stop immediately and take the appropriate action to ensure the shade tracks properly. To prevent damage to the fabric from telescoping, do not leave the shade unattended during the first few cycles of operation. Failure to follow these instructions may result in damage to the edge of the fabric, which is not covered by the warranty.

WARNING: If the roll-up diameter is close to the maximum allowance, do not use the vertical adjustment screw to level the shade. The fabric may come in contact with the bracket, fascia, or other hardware, which may cause damage to the fabric. Remount the bracket to level the shade.

Once the roller shade assembly is installed, make adjustments to level the shade and center it in the opening.



Loosen the screws, then adjust the shade so that it is centered in the opening. Re-tighten the screws to lock the shade into place.

Tighten or loosen the screw to level the

## Situations that may cause telescoping:

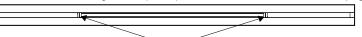
- The shade is not perfectly level.
- The shade may bump into objects while traveling up or down.
- The HVAC ductwork is blowing on the shade, or air is coming in through a window.
- A foreign object is stuck to the shade fabric (e.g., tape, bugs, dust, etc.).

### Ways to prevent telescoping:

- Use the leveling features built into the shade brackets to ensure the shade is level. If the bracket adjustment is not enough to compensate, use a shim to level the system.
- Ensure no obstructions exist near the window area that the shade could bump into while traveling (e.g., latches and cranks).
- Direct HVAC airflow away from the shade, and ensure that windows are closed while operating the shade.
- Lower the shade all the way down, the bare tube will be exposed. Inspect the front and back of the shade to ensure that no foreign objects are stuck to the shade fabric.

If the shade is level and is still telescoping, adjust the balance weight in the hembar.

- 1. Insert a small flat object (such as a penny or flat-head screwdriver) to release the weight clips in the hembar
- 2. Slide the balance weight 1 inch (26 mm) in the direction that the fabric is telescoping.



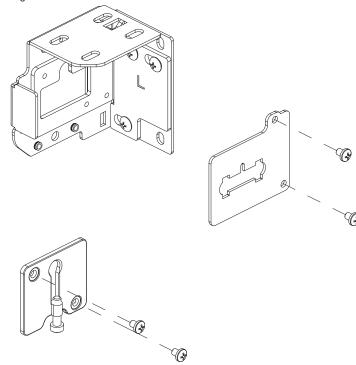
Insert a small, flat object and turn the clip in order to release the balance weight.

- 3. Ensure that the clips are close to the balance weight, and twist to secure them.

#### Swap the Idler and Clutch Ends

The roller shade assembly can be mounted so that the idler and clutch ends are located in the ends of the tube opposite where they were when received from the factory (i.e., the idler end is on the left and the clutch end is on the right). Swapping the idler and clutch ends allows the roller shade to still roll off of the proper side of the tube. This might be necessary if the control or power wires were run to the wrong side of the window. If this is necessary, the idler mount in the right bracket and clutch mount in the left bracket will need to be swapped. The left and right mounting brackets remain on their intended side. Swapping the hardware requires a Phillips screwdriver.

- 1. Using a Phillips screwdriver, remove the plate from both brackets by removing the two
- 2. Place the plates in their opposite brackets and secure with the two screws removed in step 1. The clutch plate translates, while the vertical adjustment plate rotates 180 degrees to mount.



# Swap the Roller Shade Idler and Clutch

If the idler and clutch brackets have been swapped, remove the clutch and idler from the tube and reinstall in the opposite ends, allowing the fabric to roll off of the tube in its

Swap the idler and clutch ends of the roller shade.

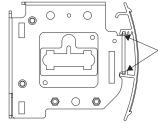
- 1. Remove the clutch by pulling on the clutch head.
- 2. Use the idler removal tool to loosen the idler by rotating the idler counterclockwise. Pull the idler out of the tube.
- 3. Insert the clutch into the tube end opposite from where it was removed.
- 4. Insert the idler into the tube end opposite from where it was removed.
- 5. Use the idler removal tool to tighten the idler: rotate the idler clockwise two turns, and then tighten until snug. Pull on the idler to confirm it is properly secured.

#### Mount the Fascia

Once the assembly is installed, the fascia can be mounted.

Align the fascia with the mounting brackets, and then press the fascia into place. The fascia assembles into place by snapping it to the tabs on the bracket. Place the top of the fascia on the top of the bracket first, and then press the bottom of the fascia into place on the bottom of the bracket.

To remove the fascia, pull the bottom of the fascia down to clear the bottom tab on the bracket. Then, pull the fascia away from the window and upward to release the fascia.



The fascia snaps to the top and bottom of the bracket.

# **AWARNING A** ADVERTENCIA A



# **Window Blind Cord Strangulation Risk**

Window blinds with a damaged or loose tension device pose a strangulation risk to children. To avoid this potential strangulation risk, consider purchasing cordless products or products with inaccessible cords.

# **Products with a Damaged, Loose, or Missing Tension Device Pose a Strangulation Risk to Children**

This Window Blind is equipped with a Tension Device

- Remove from use and repair or replace if tension device is damaged, loose, or missing
- Tension device must be securely attached to wall or floor.
- Children can climb on furniture to reach cords
- Fasteners provided with tension device may not be appropriate for all mounting surfaces
- Use appropriate anchors for mounting surface conditions
- Tag to be removed only by end-user

# Riesgo de Estrangulamiento en Cuerdas de Persianas

Las persianas con un dispositivo tensor suelto o dañado representan un riesgo de estrangulación para los niños. Para evitar un posible riesgo de estrangulamiento, considere comprar productos inalámbricos o productos con cuerdas inaccesibles.

# **Productos con un Dispositivo Tensor** Dañado, Suelto o Ausente Presentan un Riesgo de Estrangulamiento Para los Niños

Esta Persiana está equipada con un Dispositivo Tensor

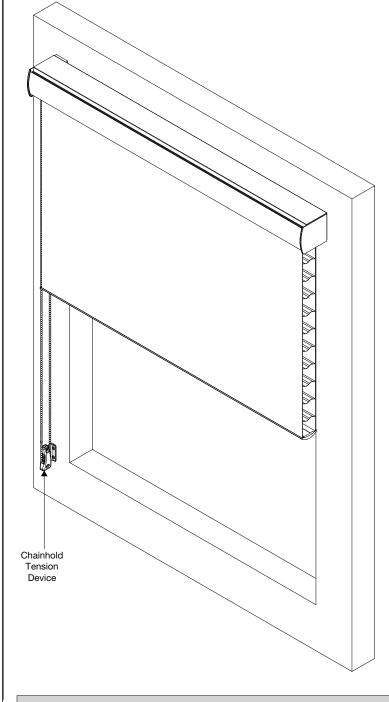
- Retire del uso y arregle o reemplace si el dispositivo tensor está dañado, suelto o ausente
- El dispositivo tensor debe estar firmemente sujeto a la pared o al piso Los niños pueden subirse a los muebles para alcanzar las cuerdas
- Los taquetes proporcionados con el dispositivo tensor pueden ser inapropiados para todas las superficies de montaie
- Utilice anclas apropiadas para los diferentes tipos de las superficie del
- La etiqueta puede ser quitada solo por el ultimo que la obtiene

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The roller shade assembly must be configured so that the shade stops at its upper and lower limits. Use the following procedure to set the shade limits for regular roll shades. Refer to the following illustration for guidance.

- 1. Use the bead chain to position the shade at the desired lower limit.
- 2. Install the stop ball to the bead chain that is furthest away from the window. The stop ball should be installed near the top of the bead chain. Use pliers to crimp the stop ball to the bead chain.
- 3. Use the bead chain to position the shade at the desired upper limit.
- 4. Install the stop ball to the bead chain that is closest to the window. The stop ball should be installed near the top of the bead chain. Use pliers to crimp the stop ball to the bead chain.
- 5. Install the Chainhold Tension Device. Refer to the Chainhold Tension Device Installation Guide that shipped with this product for more information.



**WARNING**: A Chainhold Tension Device is provided with the shade assembly and must be properly installed. For details, refer to the Chainhold Tension Device Installation Guide that shipped with this product.

As of the date of manufacture, the product has been tested and found to comply with specifications for



The product warranty can be found at www.crestron.com/warranty.

The specific patents that cover Crestron products are listed at <a href="www.crestron.com/legal/patents">www.crestron.com/legal/patents</a>.

Certain Crestron products contain open source software. For specific information, please visit

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