End-of-Sale Notice for V12 Series

End-of-sale of the below V12 product/s.

Milestones and Dates

Milestone	Definition	Date
End-of-Sale Announcement Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	October 06, 2015
Expected End-of-Sale Date	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	October 30, 2015
Revision Date	The last date this document was revised.	October 03, 2015

Affected Products

End-of-Sale Product	Product Description	Replacement Product	Replacement Product Description
V12-B	V-Panel® 12" VESA Mount HD Touch Screen Display, DM CAT, Black	TSW-1052	High-resolution capacitive touch technology, Smart Graphics™, sleek design elements, and breakthrough pricing. Available as either a wall mount or tabletop touch screen, the TSW 10" series touch screens fit perfectly into almost any room application. The TSW-1052 features onboard voice recognition, Web browsing, and H.264 streaming video.
V12-TILT-B	V-Panel 12" Tilt HD Touch Screen Display, DM CAT, Black		
V12-WALL-B	V-Panel 12" Wall Mount HD Touch Screen Display, DM CAT, Black		
V12-TILT-W	V-Panel 12" Tilt HD Touch Screen Display, DM CAT, White		
V12-W	V-Panel 12" VESA Mount HD Touch Screen Display, DM CAT, White		
V12-WALL-W	V-Panel 12" Wall Mount HD Touch Screen Display, DM CAT, White		
V12-W-DGE-1 PAK	V-Panel 12" VESA Mount Touch Screen Package w/DGE-1, Black	-	-
V12-TILT-B-DGE-1 PAK	V-Panel 12" VESA Mount Touch Screen Package w/DGE-1, White	-	-
V12-TILT-W-DGE-1 PAK	V-Panel 12" Tilt Touch Screen Package w/DGE-1, Black	-	-
V12-WALL-B-DGE-1 PAK	V-Panel 12" Tilt Touch Screen Package w/DGE-1, White	-	-
V12-WALL-W-DGE-1 PAK	V-Panel 12" Wall Mount Touch Screen Package w/DGE-1, Black	-	-

V12-B-DGE-1 PAK KIT	V-Panel 12" Wall Mount Touch Screen Package w/DGE-1, White	-	-
Additional discontinued products associated with above products			
BB-V12	Back Box for V12-WALL, TPMC-V12-WALL and WMKC-V12	-	-
PMK-V12	Pre-Construction Mounting Kit for V12-WALL, TPMC-V12-WALL and WMKC-V12	-	-
MMK-V12	Mud Ring for BB-V12 and PMK-V12	-	-
WMKT-V12	Post-Construction Mounting Kit w/Trim Ring for V12-WALL, TPMC-V12-WALL and WMKC-V12	-	-
WMKM-V12	Post-Construction Mounting Kit w/Mud Ring for V12-WALL, TPMC-V12-WALL and WMKC-V12	-	-
WMKC-V12-B	Wall Mount Conversion Kit for V12 and TPMC-V12, Black	-	-
WMKC-V12-W	Wall Mount Conversion Kit for V12 and TPMC-V12, White	-	-
BBI-V12	International Back Box for V12-WALL, TPMC-V12-WALL and WMKC-V12	-	-

Product Migration Options

Customers are encouraged to migrate to the TSW-1052.

For More Information

For more information about Crestron product warranties and service agreements, go to: www.crestron.com/warranty

For further assistance, contact techsales@crestron.com or call 888.273.7876.

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