

5 in. Wall Mount Touch Screen, Portrait

The Crestron® [TSW-570P](#) is a wall mount touch screen that features web browsing, Smart Graphics® software and HTML5 UI technology, custom-programmable virtual buttons, H.265/H.264 streaming video, and PoE+ (Power over Ethernet Plus) network power. The touch screen also provides built-in applications for room scheduling

NOTE: For simplicity within this guide, the term "touch screen" is used except where otherwise noted.



In the Box

- 1 TSW-570P*, Wall Mount Touch Screen, Portrait

Additional Items

- 1 Bracket, Preconstruction, TSW-UMB-570P-PMK (4531648)
- 1 Bracket, Mounting, TSW-UMB-70 (4531354)
- 2 Screw, 6-32 x 1/2 in., Pan Head, Phillips (2007240)
- 1 Bracket, Security (2055451)
- 2 Screw, M2 x 4 mm, Security (2055454)
- 1 Key, Security Bracket Release (2055452)

* Refer to the TSW-570P-B-S product page at www.crestron.com for a complete list of color variations.



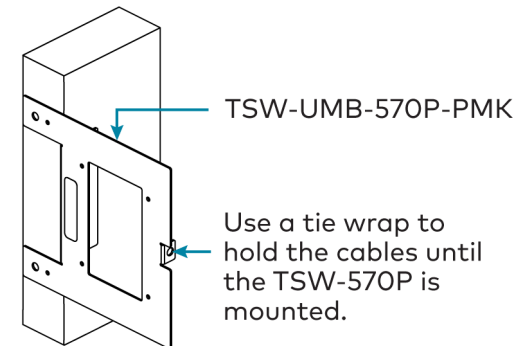
Install the Mounting Bracket

The TSW-570P can be mounted into drywall and other surfaces, or it can be mounted onto a wall stud.

NOTE: Additional mounting options are possible using the TSW-UMB-70 universal mounting bracket, TSW-UMB-570P-PMK preconstruction mounting kit, or TSW-UMB-70-BBI wall mount back box. For more information, refer to the product pages at www.crestron.com.

Preconstruction Installations

To install the TSW-570P mounting bracket in preconstruction applications, use standard drywall nails or screws (not included) to attach the TSW-UMB-570P-PMK mounting bracket to a wall stud.



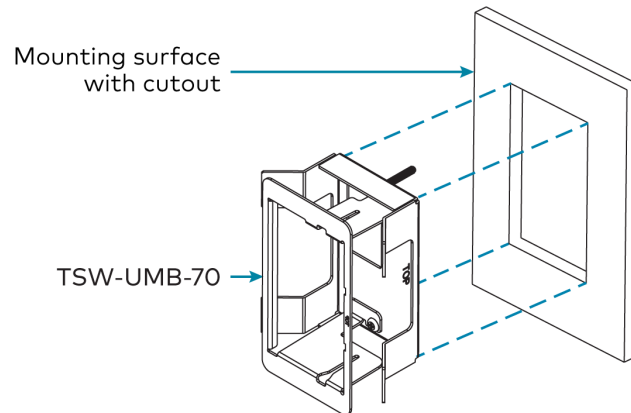
NOTE: Allow an air gap of at least 12 in. (305 mm) in the wall cavity above and below the touch screen for heat dissipation.

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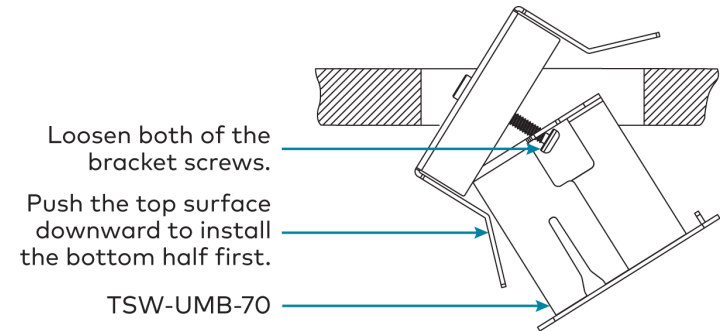
Postconstruction Installations

To install the TSW-570P mounting bracket in postconstruction applications:

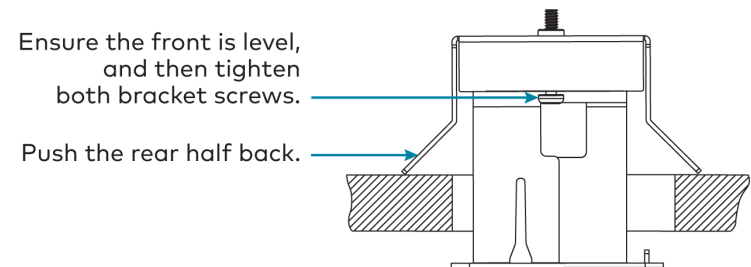
1. Use the TSW-UMB-570P-PMK mounting bracket as a cutout template by turning the bracket to face the wall, ensuring it is level, and tacking it to the wall temporarily with finishing nails (not included) through the smaller holes around the cutout opening.
2. Create an opening in the surface by tracing the cutout opening with an appropriate drywall saw.
3. Loosen the two screws on the TSW-UMB-70 mounting bracket.
4. Install the TSW-UMB-70, left side first, into the opening.



5. Push the rear half of the mounting bracket back so that it is seated behind the mounting surface completely.



6. Ensure the front of the TSW-UMB-70 is level, and then tighten the two bracket screws.



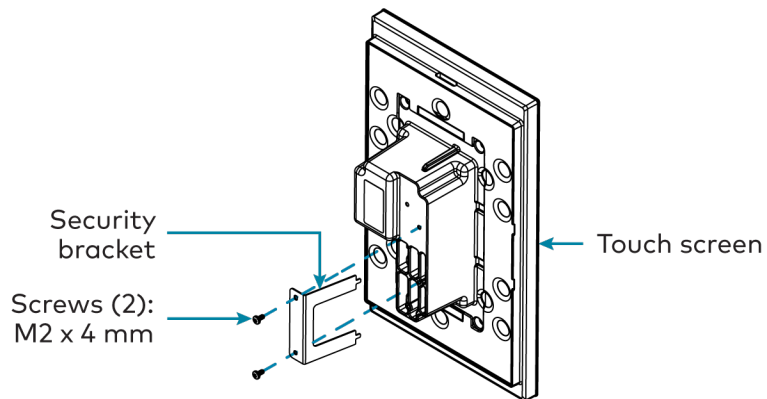
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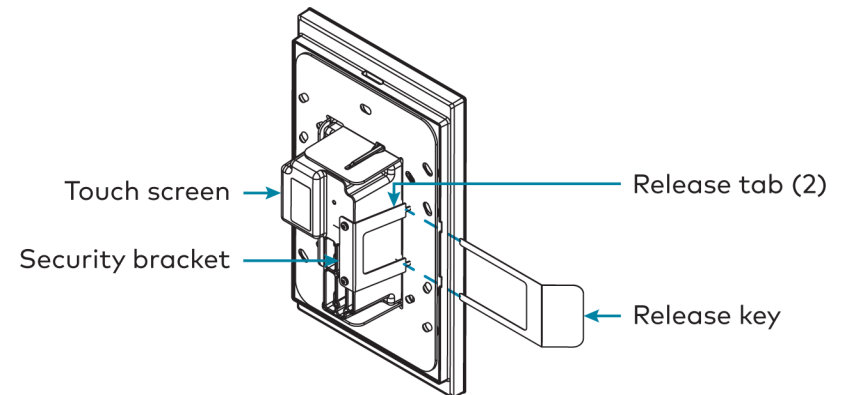
Install the Security Bracket (Optional)

The included security bracket may be attached to the touch screen to prevent unauthorized removal after installation. The security bracket snaps into place behind the mounting bracket so that the touch screen cannot be removed without using the included release key.

Use the two M2 x 4 mm screws to attach the security bracket to the touch screen rear housing as shown in the following illustration.



To remove the touch screen after installation, use the included release key to push down on the security bracket release tabs as shown in the following illustration while gently pulling the touch screen away from the mounting bracket.

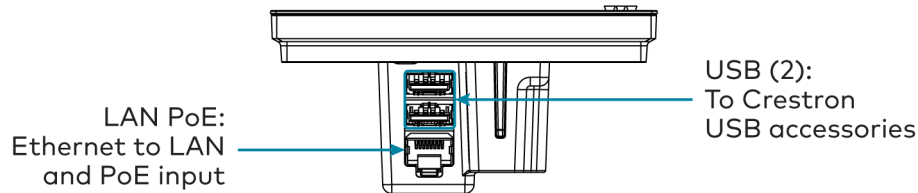


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Connect the Touch Screen

Route all necessary cables through the rear of the mounting bracket, and then make connections to the bottom of the touch screen rear housing.



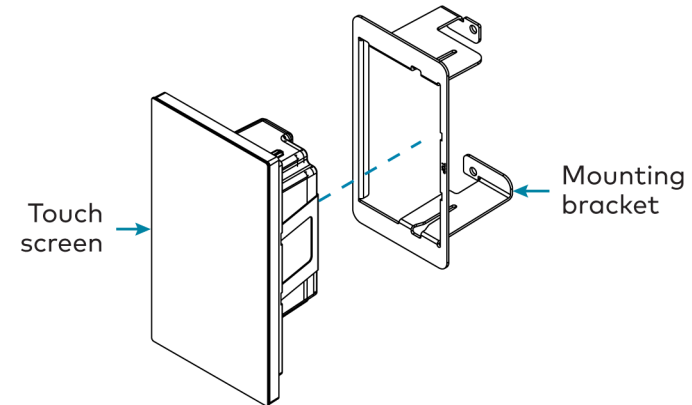
Observe the following when connecting the touch screen:

- Power and data connection is provided to the touch screen by a single Ethernet cable. A Crestron PoE (Power over Ethernet) power supply, such as the [PWE-4803RU](#), or a PoE-capable network switch is recommended (neither included).
- The USB ports are used to connect compatible Crestron LED accessories to the touch screen.
- Apply power after all connections have been made.



Mount the Touch Screen

After all connections have been made, push the touch screen gently into the mounting bracket so that its rear housing is secured within the center opening of the mounting bracket.



If the touch screen is not level after installation, pull it out of the mounting bracket and loosen the screws holding the bracket into place. This procedure allows the mounting bracket to be rotated slightly.

Once the mounting bracket has been repositioned, retighten the screws, reinstall the touch screen into the bracket, and ensure that the touch screen is now level.

NOTE: To clean or disinfect a touch screen display, use a soft, clean, damp (not wet) cloth with any commercially available non-ammonia glass cleaner or disinfectant cleaner. Bezels do not provide a complete watertight seal, so apply cleaning solution to the cloth rather than the surface of the touch screen. Wipe the touch screen clean and avoid ingress of moisture beneath the bezels.

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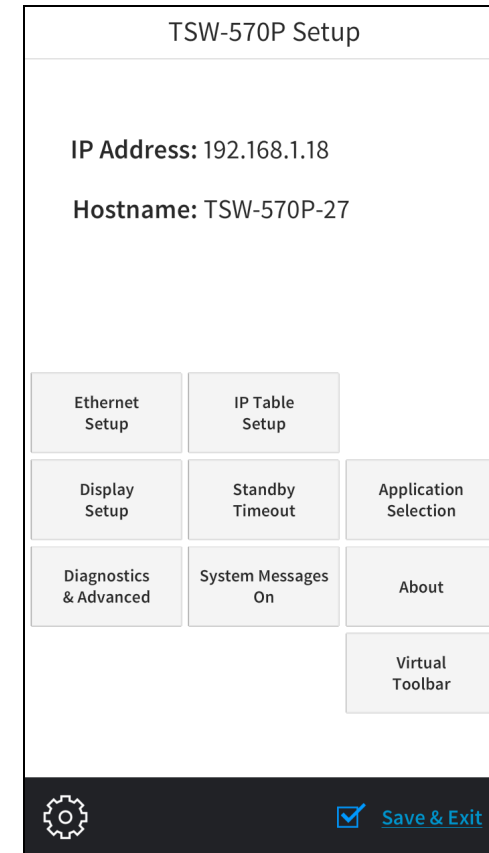


Configure the Touch Screen

When power is applied for the first time, the following screen is displayed. The touch screen may take up to two minutes to boot.



Touch the screen to display the main Setup screen



Device settings for the touch screen may be configured using the built-in setup screens or the web configuration interface. For more information on configuring the touch screen, refer to the [TSW-570, TSW-770, and TSW-1070 Product Manual](#).

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Access the Device Setup Screens

To access the built-in setup screens, place five fingers on the display and hold for 15 seconds.

Use the setup screens to configure various settings for the touch screen, including Ethernet setup, IP table setup, audio setup, display setup, standby timeout, application selection, diagnostics, and the virtual toolbar.

Access the Web Configuration Interface

The touch screen provides a web configuration interface that is used to view and configure various touch screen settings and to select an application. The interface can be accessed using the touch screen IP address or the XiO Cloud® service.

Touch Screen IP Address

To access the web configuration interface using the touch screen IP address:

1. Ensure that the touch screen is connected to the network.
2. Use the Device Discovery tool in Crestron Toolbox™ software to discover the touch screen and its IP address on the network.
3. Enter the touch screen IP address into a web browser.

XiO Cloud Service

The [XiO Cloud® service](#) allows supported devices across an enterprise to be managed and configured from one central and secure location in the cloud. Supported Crestron® devices are configured to connect to the service out of the box.

Use of the service requires a registered XiO Cloud account. To register for an XiO Cloud account, refer to www.crestron.com/Support/Tools/Licensing-Registration/XiO-Cloud-Registration-Room-Licenses.

NOTE: The device may be disconnected from the XiO Cloud service by navigating to the **Cloud Services** tab in Crestron Toolbox™ software (**Functions > Device Info > Cloud Services**). For details, refer to the Crestron Toolbox help file.

To connect the device to the XiO Cloud service:

1. Record the MAC address and serial number that are labeled on the shipping box or the device. The MAC address and serial number are required to add the device to the XiO Cloud service.

NOTE: If the device has multiple MAC addresses, use the MAC address that is providing the primary connection back to the network. For most devices, the Ethernet MAC address should be used. However, if your device is connecting to the network over a different protocol (such as Wi-Fi® communications), use the MAC address for that protocol instead.

2. Log in to your XiO Cloud account at portal.crestron.io.
3. Claim the device to the XiO Cloud service as described in the [XiO Cloud User Guide](#).

Select the device from the cloud interface to view its status and settings. The device may now also be managed and assigned to a group or room. For more information, refer to the [XiO Cloud User Guide](#).

NOTE: For XiO Cloud accounts with room-based licenses, the device must be added to a licensed room before its status and settings can be viewed.

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Set the Time Zone

The time zone must be set on the touch screen if it will not be paired with a control system IP table.

To set the time zone:

1. Access the web configuration interface using either the touch screen IP address or the XiO Cloud service.
2. Select the **Settings** tab.
3. Navigate to **System Setup > Time/Date**.
4. Select the time zone where the touch screen will be used from the **Time Zone** drop-down menu.
5. Click **Save Changes** on the top right of the screen.



Create an Admin Account

The first time the web configuration interface is accessed, a dialog box is displayed asking the user to create an admin account. A similar message is displayed when connecting to the device in Crestron Toolbox software if an admin account has not already been created.

To create an admin account:

1. Enter a username and password for the admin account in the appropriate text fields.

CAUTION: Do not lose the username and password for the admin account, as the device must be reset to factory settings to regain access.

2. Click **OK**. A dialog box is displayed stating that enabling authentication will restart the web session.
3. Click **Yes** to confirm and restart. The username and password created in step 1 must be entered to regain access to the web configuration interface.

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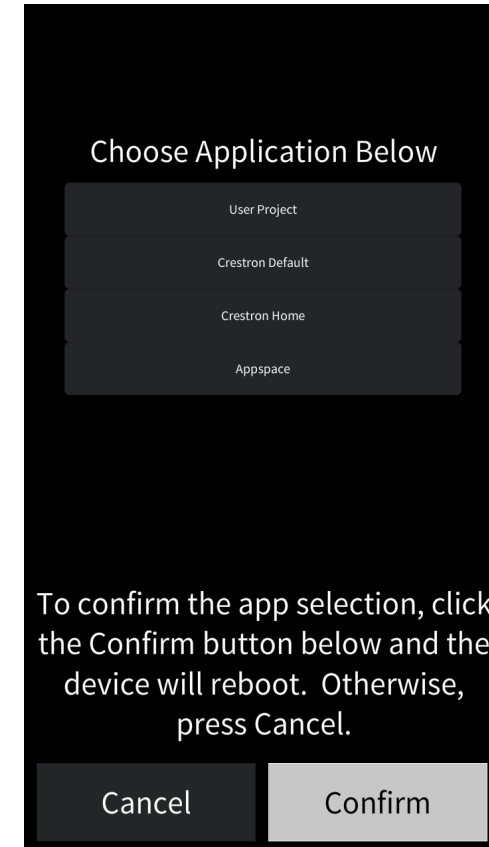
Select an Application

The touch screen ships with various built-in applications. An application may be selected from the default project that ships with the touch screen.

NOTE: Applications can be selected and configured from the device setup screens or from the web configuration interface at any time. For more information, refer to the [TSW-570, TSW-770, and TSW-1070 Product Manual](#).

To select a touch screen application:

1. Tap **Touch Here to Enable a Specific Application** on the device splash screen. Refer to the first image in [Configure the Touch Screen](#).
2. Select the desired touch screen application from the **Choose Application Below** menu that is displayed.



3. Click **Confirm**. The touch screen reboots to display the user interface for the selected application.

If a custom user project will be used, tap **User Project**. Custom user projects can be uploaded using the web configuration interface or Crestron Toolbox software.

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Visit the Product Pages

Scan the QR code to visit the product page.

TSW-570P



www.crestron.com/model/6510838

Additional Information

Original Instructions

The U.S. English version of this document is the original instructions. All other languages are a translation of the original instructions.

Regulatory Models: M201923001

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